



Context To Call Business User Guide

Weebly Platform

Version 1.4

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Introduction

Welcome to the Context To Call Business Weebly user guide! This guide will help you set up Context To Call Business Sources and Points and integrate your newly generated Embed Code on your Website effectively to enhance your business experience.

Sign-In

- **Open the Sign-In Page:** Open your web browser and go to the Context To Call Business Sign-In page.
- **Enter Email Address:** In the appropriate field, enter the email address associated with your account.
- **Provide Password:** Enter your account password in the designated password field. Be sure to use the correct combination of uppercase and lowercase letters, numbers, and special characters.
- **Remember Me:** Sign-in forms offer a "Remember Me" option. Selecting this option will keep you signed in on that device/browser for an extended period.
- **Click "Sign In":** Once you've entered your credentials, click the "Sign In" button to proceed.



Welcome to
Context to Call



Fig 1- Login

Sign In

Email Address *

Password *

☐ I'm not a robot



☐ Remember me

[Forgot Password?](#)

Don't have an account? [Sign Up](#)

Dashboard

- **Access Your Account:** Upon successful authentication, you will be granted access to your Context To Call Business account and directed to your account dashboard page.

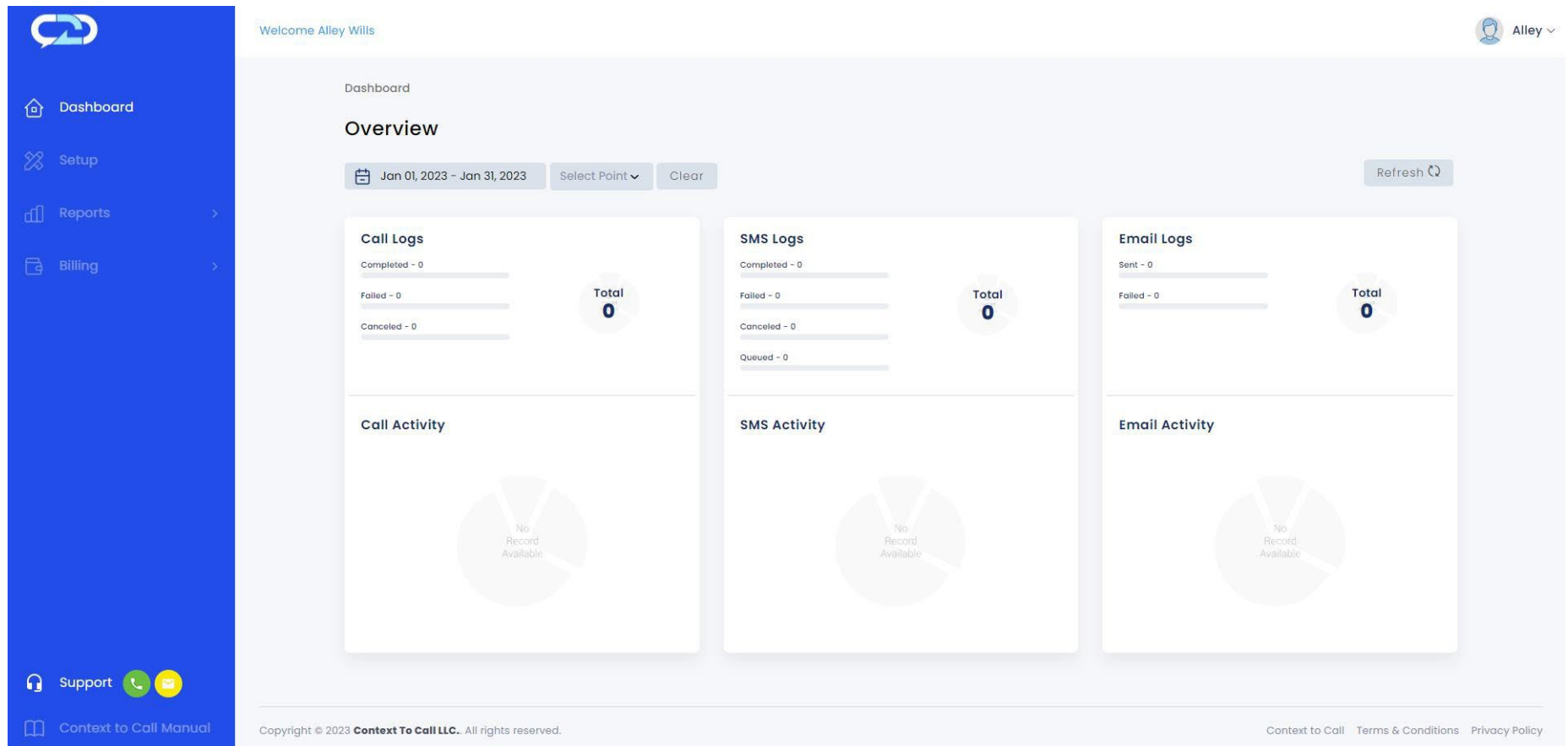


Fig 2- Dashboard

Generate Context To Call Business Embed Code

Step 1: Accessing the Setup - Point Management

- Click on the “Setup” option located on the navigation menu.

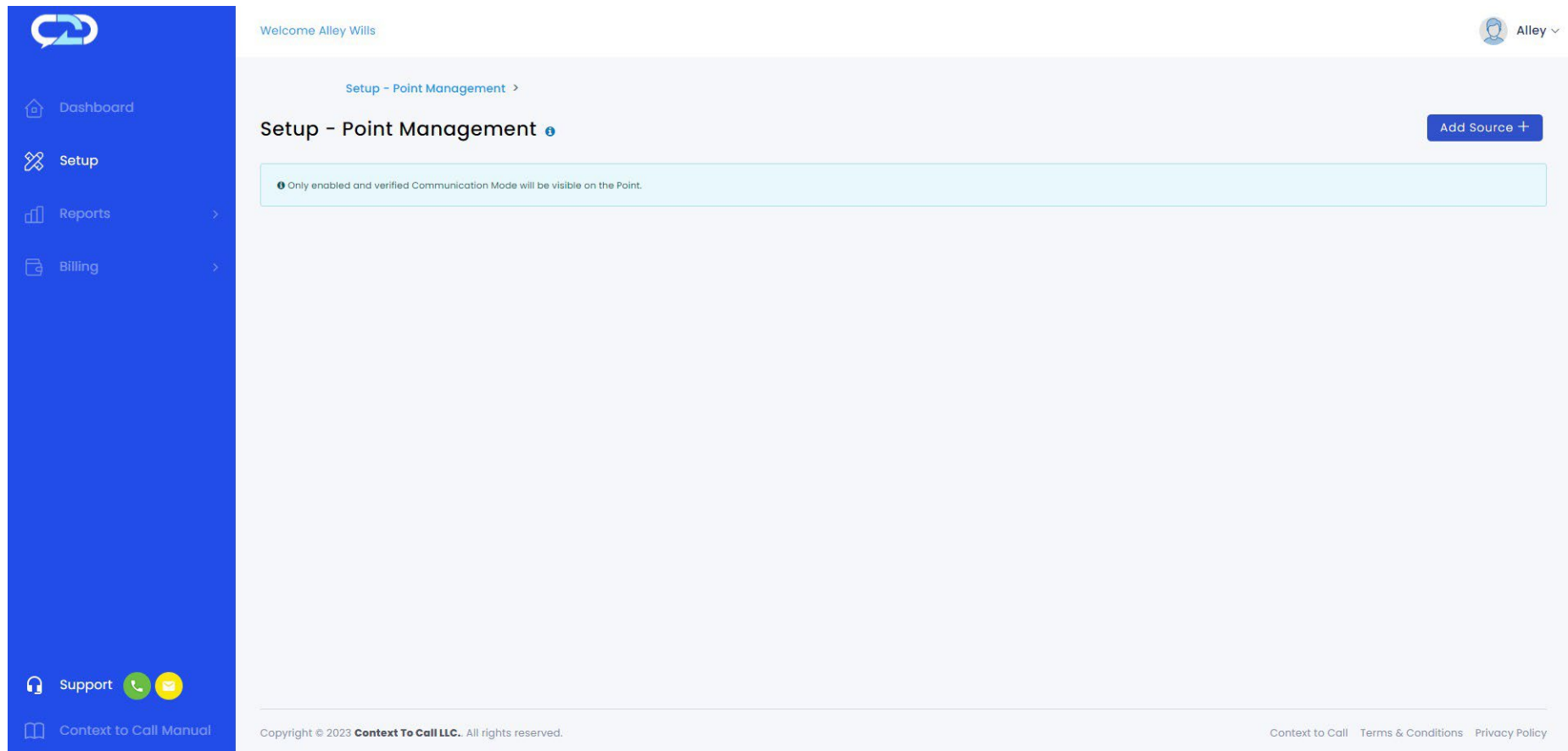


Fig 3 – Setup - Point Management

Step 2: Adding Source

The Source contains the Points added under it. The Source name refers to the website name.

Example - If you have a website called “www.amazon.com”, you can name your source as Amazon.

- Click on the ‘Add Source’ button.

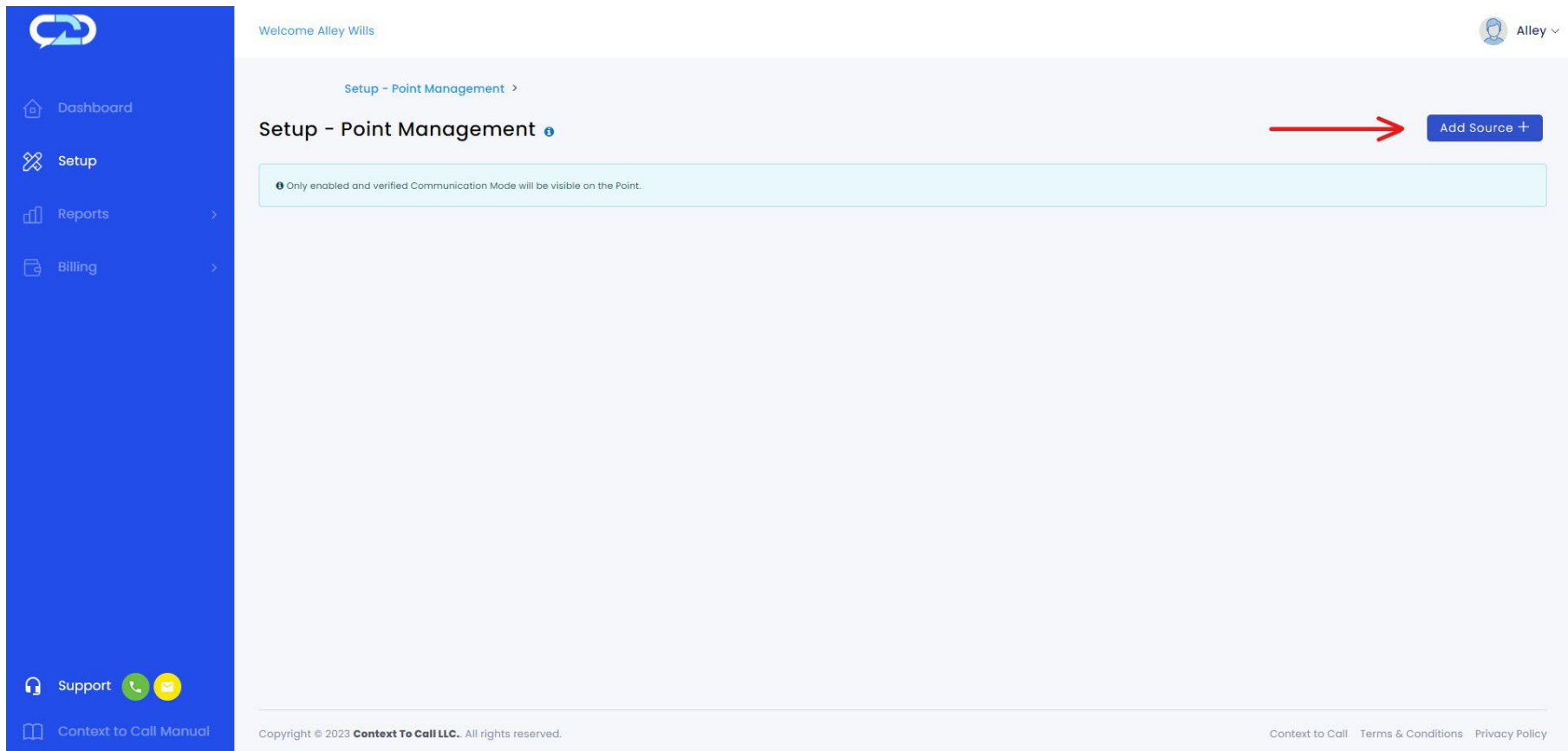
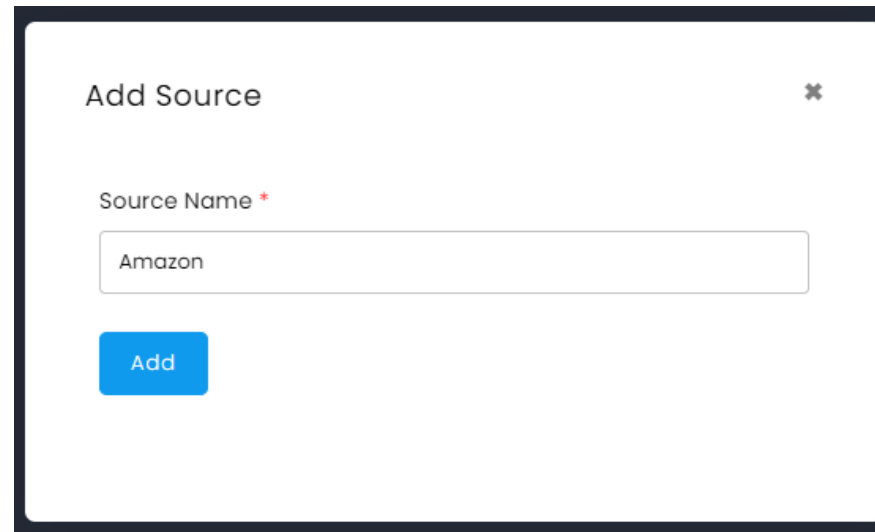


Fig 4 – Add Source

- Enter the Source Name and click on the 'Add' button.



A dialog box titled "Add Source" with a close button (X) in the top right corner. It contains a text input field labeled "Source Name *" with the text "Amazon" entered. Below the input field is a blue button labeled "Add".

Fig 5 - Add Source

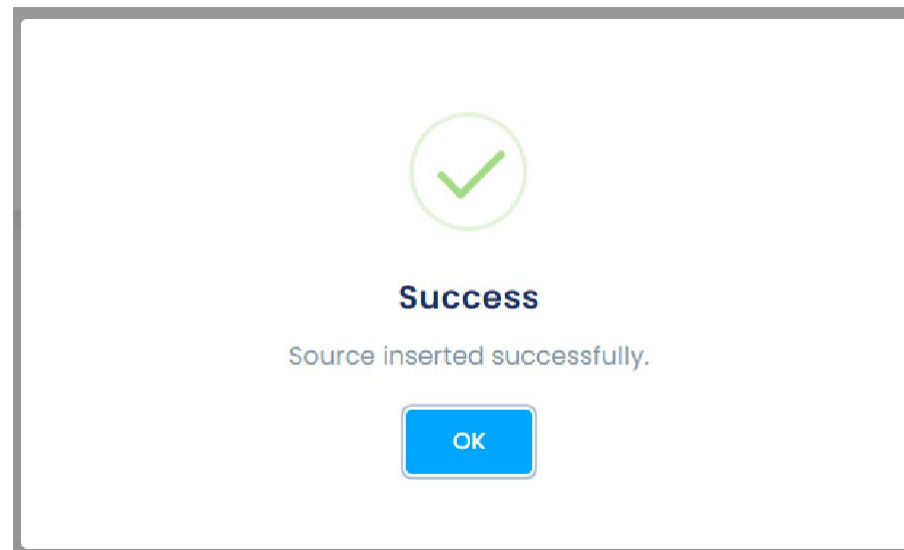


Fig 6 - Source Inserted

Types of Point

Global Points and Local Points

The Context To Call Business user can add Global Point or Local Point once at a time while adding a point by enabling/disabling the toggle button for their website domain or limited to a specific website page URL.

- 1) **Global Point** – It is used for creating communication points that are related to a specific Website Domain. Domain Name main part of the address, such as "example" in "example.com".

The Context To Call Business users can place communication points anywhere on their website which will be visible where they have placed the point on their website. The Context To Call user must provide a domain name of their website under the “Website Domain” textbox.

The communication point will function only if the domain name provided by the Context To Call Business user matches the domain name of where the Global Points are placed.

- 2) **Local Point** – It is used for creating a communication point for the specific Page of the website. The domain is the main part of the URL that identifies the website, and the path indicates the specific location of the page within the website's directory structure.

It may include folders, subfolders, and the page filename. For example, "/page" is the path in the URL "https://www.example.com/page".

The Context To Call Business users can create communication points for different pages of their website by providing the Page URL under the “Website's Page URL” textbox.

The communication point will function only if the Page URL provided by the Context To Call Business user matches the Page URL where the Local Points are placed.

Step 3: Adding Point

- Source inserted in the previous step is visible under Setup - Point Management.

The screenshot displays the 'Setup - Point Management' page in a web application. On the left is a blue sidebar with navigation links: Dashboard, Setup, Reports, Billing, Support, and Context to Call Manual. The main content area has a header 'Welcome Alley Wills' and a user profile 'Alley'. Below the header is a breadcrumb 'Setup - Point Management >' and a title 'Setup - Point Management' with an 'Add Source +' button. A light blue banner states: 'Only enabled and verified Communication Mode will be visible on the Point.' Below this, a white card shows 'Source : Amazon' with a red arrow pointing to it. Underneath the source name is the text 'No point added yet.' and two buttons: 'Add Point' and 'Delete Source'. The footer contains copyright information for Context To Call LLC and links to Context to Call, Terms & Conditions, and Privacy Policy.

Fig 7 – Source: Setup - Point Management

- Click on the 'Add Point' button.

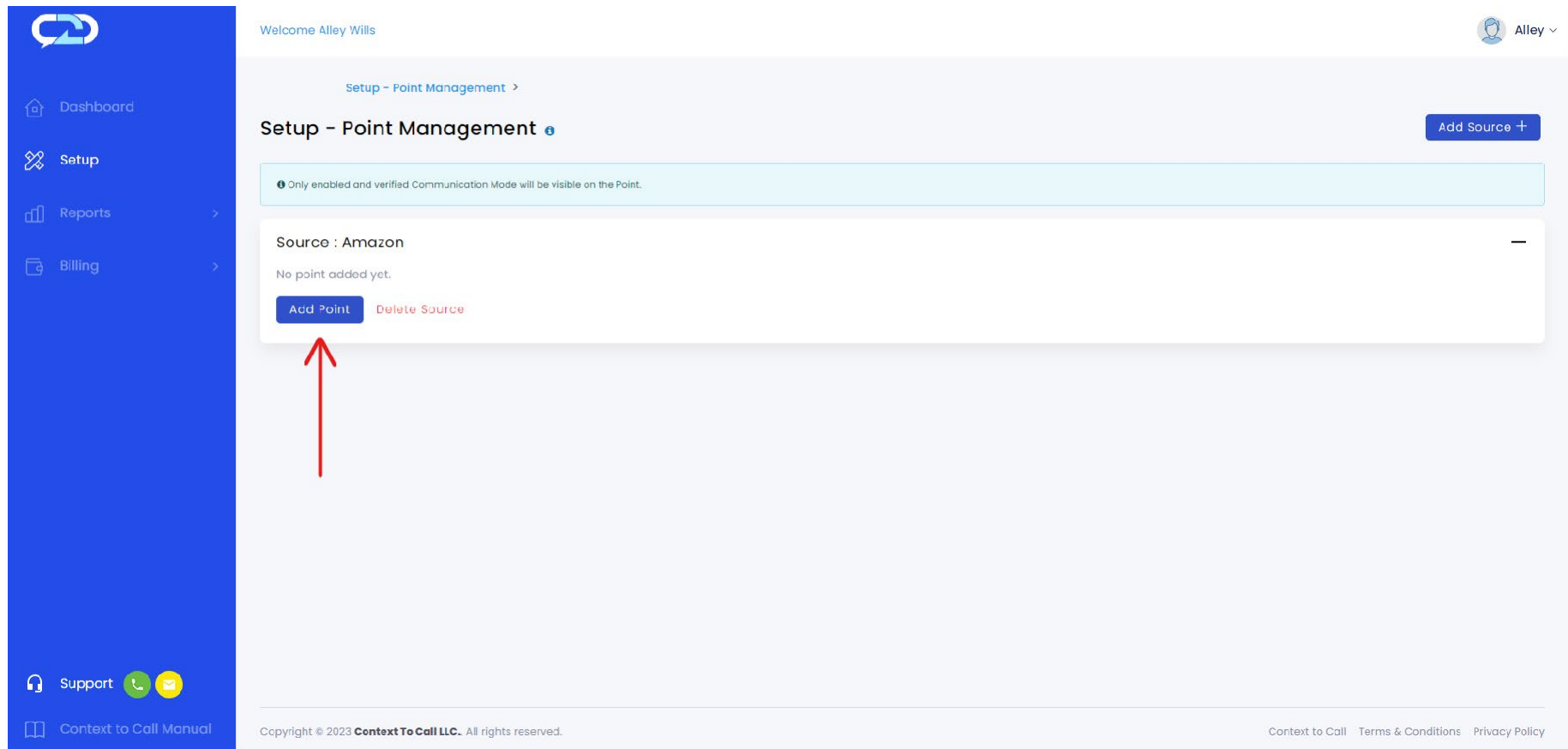


Fig 8 – Source: Add Point Button

Creating Point: Point Details page.

- Upon clicking the 'Add point' button in the set-up page under any created source, user is navigated to point details page. [Refer to Fig - 9]
- Source under which you added the Point will Auto-Populate in the Source Name field. [Refer to Fig -9: 'Source Name' Field]

Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Source Name * Amazon

Point Type * Select Point Type

Point Name * e.g. Home Page

Select Mode(s) * ☐ All ☐ Call ☐ SMS ☐ Email

Above selected mode will be visible in your source

Add

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Fig 9 -Point Details

Adding Global Point

- The Source under which you want to add the Point will auto-populate in the Source Name field.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter 'Point Name' for your reference. Ex., if you want to place an Icon on your website's Home Page.
- Enable the 'Global' toggle button to make the point a Global Point.
- Enter the Website Domain in the 'Website Domain' textbox.
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point. [Refer to Fig: 9 & 10]

The screenshot shows the 'Add Global Point' form in the Context to Call system. The interface includes a blue sidebar with navigation links: Dashboard, Setup, Reports, Billing, Support, and Context to Call Manual. The main content area is titled 'Welcome Alley Wills' and shows the 'Setup - Point Management > Point Details' path. The form is titled 'Step 1: Point Info.' and contains the following fields and options:

- Source Name ***: A text box containing 'Amazon'.
- Point Type ***: A dropdown menu with 'Website' selected.
- Point Name ***: A text box containing 'Home Page'.
- Local/Global Point ⓘ**: A toggle switch with 'Global' selected.
- Website Domain ***: A text box containing 'https://www.amazon.com'. Below this box is a note: 'The full URL, e.g. 'https://contexttocall.com''.
- Select Mode(s) ***: Four checkboxes for 'All', 'Call', 'SMS', and 'Email', all of which are checked. Below these is a note: 'Above selected mode will be visible in your source'.

An 'Add' button is located at the bottom right of the form. In the bottom right corner of the page, there is a 'Privacy - Terms' link.

Fig 10 - Add Global Point

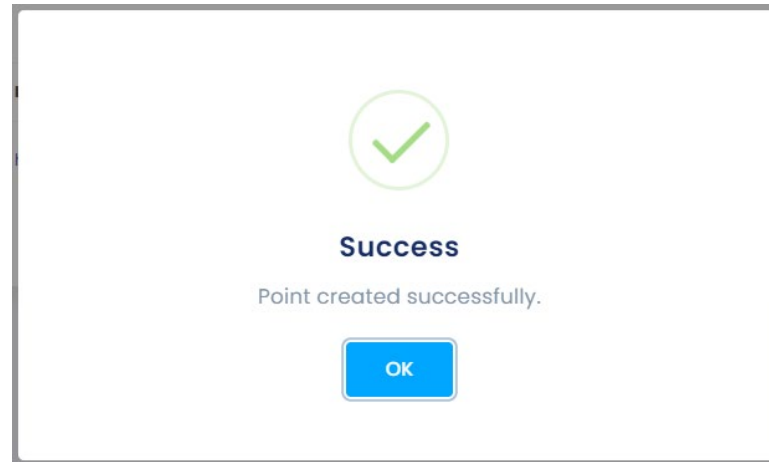



Fig 11– Global Point Added

Adding Local Point

- The Source Name will auto-populate for you.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter 'Point Name' for your reference. Ex., If you want to place icons on your website's Contact Us page.
- Enable the 'Local' toggle button to make the point a Local Point.
- Enter the Website Page URL in the 'Website's Page URL' textbox. Ex., If you want to limit the Icons to a specific page of your website i.e. "www.amazon.com/contactus".
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point. [Refer to Fig: 12]



Dashboard

Setup

Reports

Billing

Support

Context to Call Manual

Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Source Name *

Amazon

Point Type *

Website

Point Name *

Contact Us

Local/Global Point ⓘ

Local

Website Domain *

https://www.amazon.com/contactus

The full URL, e.g. 'https://contexttocal.com'

Select Mode(s) *

☒ All

☒ Call

☒ SMS

☒ Email

Above selected mode will be visible in your source

Add


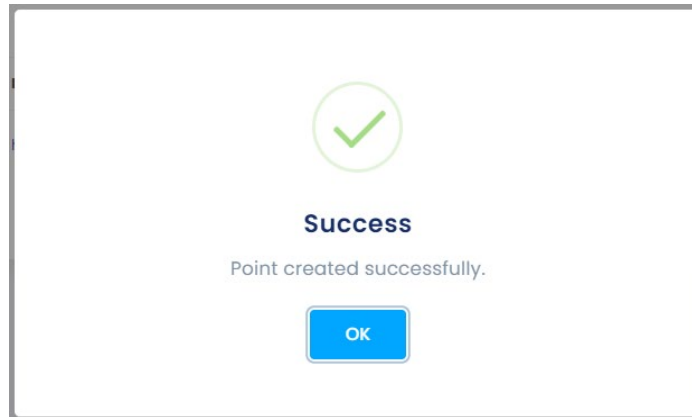

Privacy - Terms

Fig 12 - Add Local Point

Fig 13 – Local Point Added



- You can see added points under the Setup - Point Management section. [Refer to Fig .14]



Dashboard

Setup

Reports

Billing

Support

Context to Call Manual

Welcome Alley Willis

Setup - Point Management >

Setup - Point Management ⓘ

Add Source +

Only enabled and verified Communication Mode will be visible on the Point.

Source : Amazon

Point Name	Status	Destination		Call	SMS	Email	
Contact Us	<input checked="" type="checkbox"/>	https://www.amazon.com/contactus	← Local Point	<div><div>👁</div><div>🔔</div></div>	<div><div>👁</div><div>🔔</div></div>	<div><div>👁</div><div>🔔</div></div>	<div>Verify</div> <div>🗑</div>
Home Page	<input checked="" type="checkbox"/>	https://www.amazon.com	← Global Point	<div><div>👁</div><div>🔔</div></div>	<div><div>👁</div><div>🔔</div></div>	<div><div>👁</div><div>🔔</div></div>	<div>Verify</div> <div>🗑</div>

Add Point

Delete Source

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Fig 14 – Points Added under Source

Step 4: Points Verification and create Embed code.

- Click on the 'Verify' button to view the 'Point Details' under Setup - Point Management. [Refer to Fig: 15]

The screenshot displays the 'Setup - Point Management' page. On the left is a blue sidebar with navigation links: Dashboard, Setup, Reports, Billing, Support, and Context to Call Manual. The main content area shows a welcome message for 'Alley Wills' and a breadcrumb for 'Setup - Point Management'. Below this is a section titled 'Setup - Point Management' with an 'Add Source +' button. A light blue banner states: 'Only enabled and verified Communication Mode will be visible on the Point.' Below the banner, a table lists points for the 'Source : Amazon'. The table has columns for Point Name, Status, Destination, Call, SMS, Email, and actions. Two points are listed: 'Contact Us' and 'Home page', both with enabled status and active links. A red arrow points to the 'Verify' button in the actions column for the 'Contact Us' point. At the bottom of the table are 'Add Point' and 'Delete Source' buttons. The footer contains copyright information for Context To Call LLC and links to Context to Call, Terms & Conditions, and Privacy.

Point Name	Status	Destination	Call	SMS	Email	
Contact Us	<input checked="" type="checkbox"/>	https://www.amazon.com/contactus	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	Verify <input type="button" value="Delete"/>
Home page	<input checked="" type="checkbox"/>	https://www.amazon.com	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	Verify <input type="button" value="Delete"/>

Fig 15 - Setup

- Upon clicking the 'Verify' button on any of the created points in the 'Setup - Point Management' page, the user is landed on the Point details page [Refer Fig.16], which allows the user to verify and update [Refer to Fig. 16] Point details and create the embed code.

Welcome Alley Willis

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name: Home Page

Website URL: https://www.amazon.com

Local/Global Point: ☒ Global

Status: ☒ Active

Icons: ☒ Call ☒ SMS ☒ Email

Verify buttons for Call, SMS, and Email.

Update Cancel

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Name: ☒ Verification Required: ☐

Contact Number: ☒ Verification Required: ☐

Email Address: ☐ Verification Required: ☐

Message: ☒

Apply to All: ☐ Update

Step 3: Embed Code


How To Embed Code

Fig 16 – Point info: Edit Button

The Point Details page has three sections for generating the Embed Code after creating the source, points, and verification of the communication modes.

Step 1: Point Info [Refer to Fig -17]

- Users can Edit and Update the Point details as and when required.
- User needs to verify communications modes (Call/SMS/Email) to generate embed code.
- Status toggle button grants users the ability to activate or deactivate the communication point, and the communication modes (Call/SMS/Email - Icons). It can be activated or deactivated as per the admin's requirement.



[Dashboard](#)[Setup](#)[Reports](#)[Billing](#)[Support](#)[Context to Call Manual](#)

Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name

Home Page

Website URL

https://www.amazon.com

Local/Global Point

Global

Status

Active

Icons

☒ Call

Verify

☒ SMS

Verify

☒ Email

Verify

Update

Cancel

Step 2: Point Setting

Callback Form Fields

Call

SMS

Email


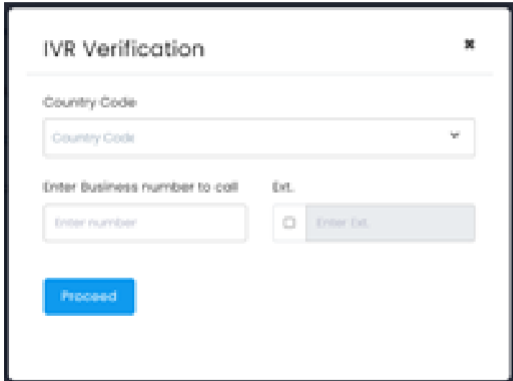


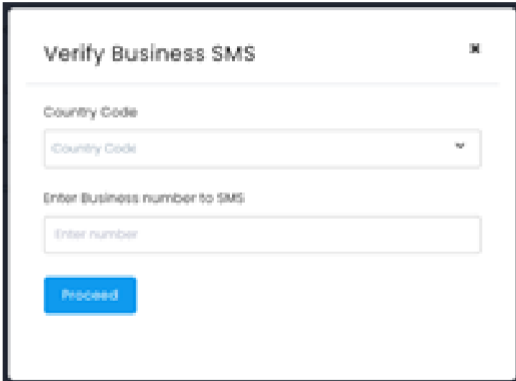
Fig 17 -Point details: Step-1

- Click on the 'Verify' button located below the 'Call', 'SMS', and 'Email' label to verify the communication mode individually. [Refer to Fig. 17]
- Enter your Business Contact information, where you want to receive the 'Call' & 'SMS'.
- Enter your Business Email information, where you want to receive the 'Email'.

Call

The IVR Verification screen has a title bar with "IVR Verification" and a close button. It contains a "Country Code" dropdown menu, a label "(Enter Business number to call)", a text input field "Enter number", a label "Ext.", a text input field "Enter Ext.", and a blue "Proceed" button at the bottom.

SMS

The Verify Business SMS screen has a title bar with "Verify Business SMS" and a close button. It contains a "Country Code" dropdown menu, a label "Enter Business number to SMS", a text input field "Enter number", and a blue "Proceed" button at the bottom.

Email

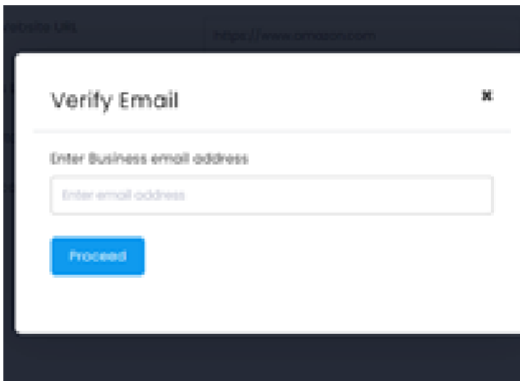
The Verify Email screen is part of a browser window titled "Amazon UK" with the URL "https://www.amazon.com". It has a title bar with "Verify Email" and a close button. It contains a label "Enter Business email address", a text input field "Enter email address", and a blue "Proceed" button at the bottom.

Fig 18– IVR Verification Screen

- Click on the 'Proceed' button to receive the OTP to verify the 'Call', 'SMS', and 'Email' individually. [Refer Fig. 17]
- The 'Verify' button will turn to 'Verified' and click on the 'Update' button to update the verification. [Refer Fig. 17]

Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name: Home Page

Website URL: https://www.amazon.com

Local/Global Point: ☒ Global

Status: ☒ Active

Icons:

<input checked="" type="checkbox"/> Call	<input checked="" type="checkbox"/> SMS	<input checked="" type="checkbox"/> Email
<div>Verified</div>	<div>Verified</div>	<div>Verified</div>
Change Number	Change Number	Change Email

[Update](#) [Cancel](#)

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Privacy - Term

Fig 19 – Point Info: Update Button

Step 2: Call back form fields

- Once the user embeds the code on the website, the callback form appears after clicking on the Context To Call Business icon on the webpage.
- The call back form on the webpage can be customized from the point setting section. [Refer to Fig. 21]

Welcome Alley Wills

Alley

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Name ☒

Contact Number ☒ Verification Required ☐

Email Address ☐ Verification Required ☐

Message ☒

Apply to All ☐ Update

Step 3: Embed Code

[How To Embed Code](#)

Place the following code in `html` of your application. Preferably in `index.html`

```
<script type="text/javascript" src="undefined"></script>
<script type="text/javascript">
  createPoint("660a6fe7d9496554afbc9c09","660e1e3fd94965344cbc6d76");
</script>
```

[Privacy - Terms](#)

Fig 20 - Point Details: Step 2

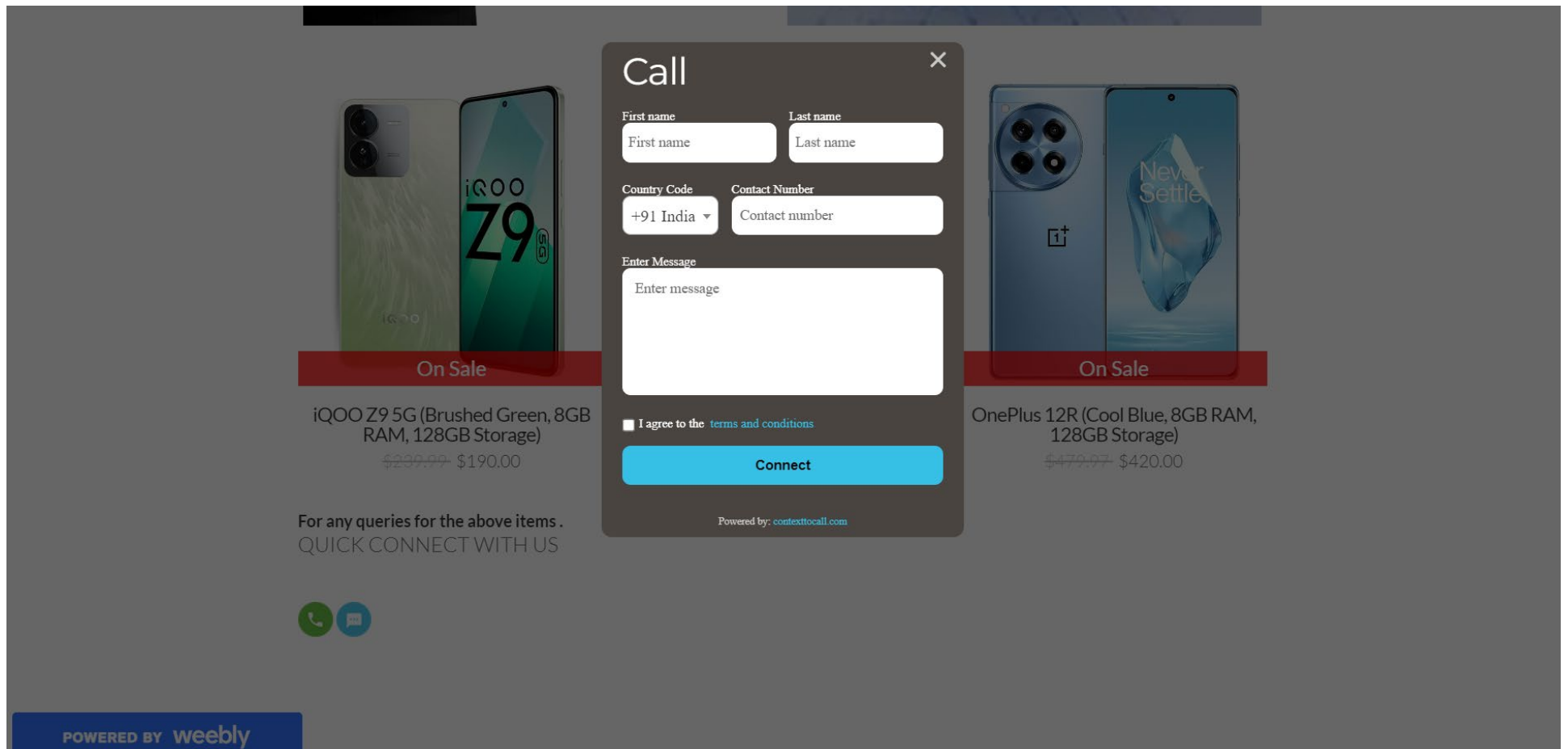


Fig 21 - Callback Form

Step 3: Embed Code.

- To integrate the desired communication point on the website, the admin needs to copy the Embed Codes in the HTML of website.
- The position of the Call/SMS/Email icons will be as per the code pasted in the HTML.
- To enable the Context To Call functionality, update the URL of the page in step-1 the point info > [website] field.
- Refer to Fig 22.

Dashboard

Setup

Reports

Billing

Support

Context to Call Manual

Welcome Alley Willis

Contact Number

☒

Verification Required

☐

Email Address

☐

Verification Required

☐

Message

☒

Apply to All ☐

Update

Step 3: Embed Code

[How To Embed Code](#)

Place the following code in `html` of your application. Preferably in `index.html`

```
<script type="text/javascript" src="undefined"></script>
<script type="text/javascript">
  createPoint("660a6fe7d9496554afbc9c09","660e1e3fd94965344cbc6d76");
</script>
```

copy

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Context to Call Terms & Conditions Privacy

Privacy - Terms

Fig 22 - Point Details: Step 3: Embed Code

Integrating Embed Code – Weebly

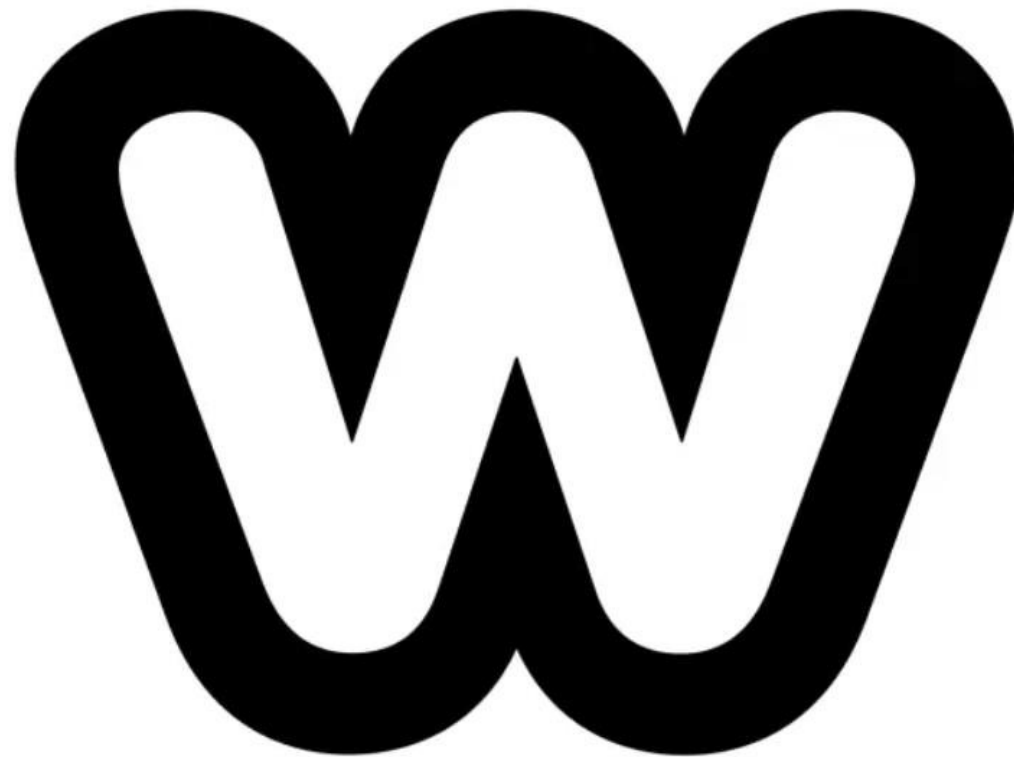


Fig 19 – Weebly logo

- Sign In to your Weebly account “<https://www.weebly.com/app/front-door/signin?path=login#/>”.
- On the left navigation menu, select your website from the “My Site” dropdown.
- Click on the “Edit” button to edit the selected website.

The screenshot shows the Weebly dashboard interface. At the top left is the Weebly logo 'W'. At the top right are links for 'Upgrade', 'Support', and 'My Site'. On the left side is a navigation menu with a 'My Site' dropdown button and a list of site sections: Overview (highlighted in blue), Website, Items, Orders, Fulfillment, Reports, Marketing, Communications, and Settings. The main content area displays a 'Welcome back, My Site!' message with a publication date of 14 Aug 2023 to foodiejoint.weebly.com. Below this is a 'Past 7 days' section with three cards showing 'Page views' (17), 'Unique visits' (3), and 'Pages views per visit (average)' (0.81). At the bottom is an 'Explore support' section with links for 'Product updates' and 'Help'. Two red arrows point to the 'My Site' dropdown and the 'Edit site' button.

W Upgrade Support My Site

My Site ▾

Overview

Website ▾

Items ▾

Orders

Fulfillment ▾

Reports ▾

Marketing ▾

Communications ▾

Settings ▾

Welcome back, My Site!

Published on 14 Aug 2023 to foodiejoint.weebly.com

Past 7 days

Page views 17	Unique visits 3	Pages views per visit (average) 0.81
-------------------------	---------------------------	--

Explore support

Product updates
Check out latest Square product features and updates >

Help
Search our robust library of resources, get started guides, video tutorials, and more >

Edit site

Fig 20 – Weebly: Website Selection

- Click on the “Page” tab from the top Navigation bar and select the page on which you want place the Context To Call Business Icons.

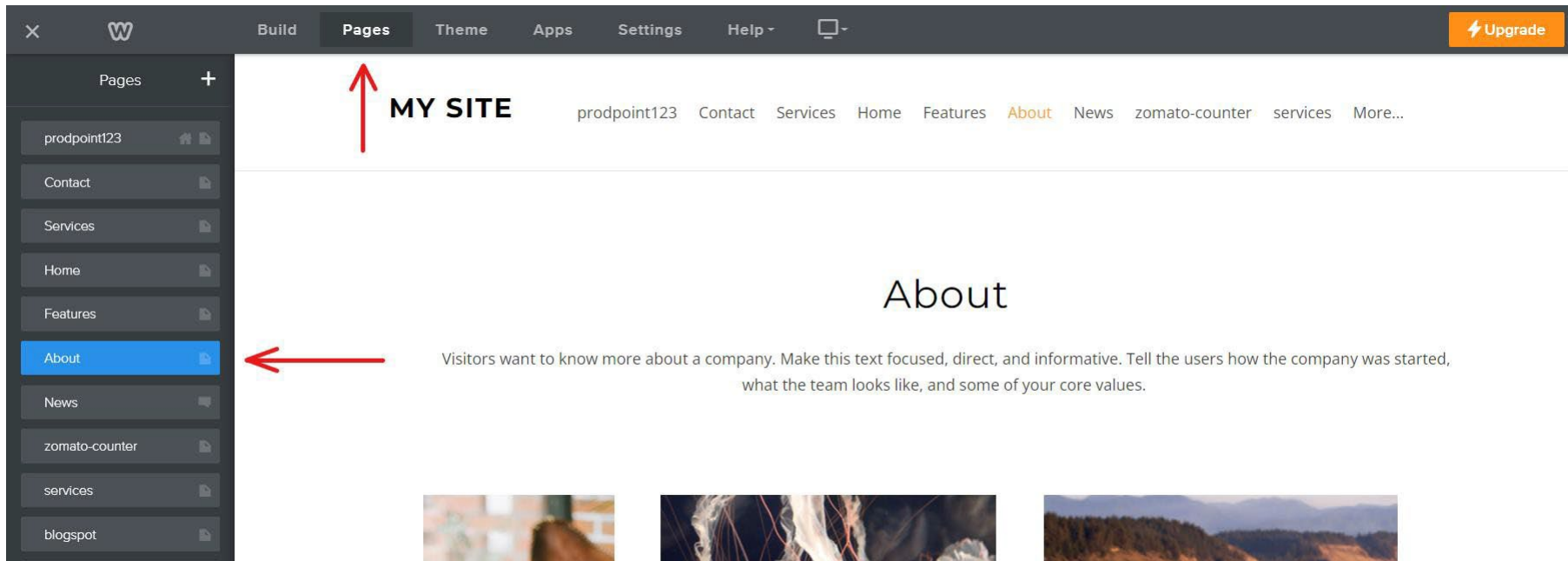


Fig 21 – Weebly: Page Selection

- Once the page is selected, click on the “Build” tab to open the Editor Panel.
- Drag and drop the “Embed Code” option from the left editor panel to the location where you want to place the Context To Call Business Icons.

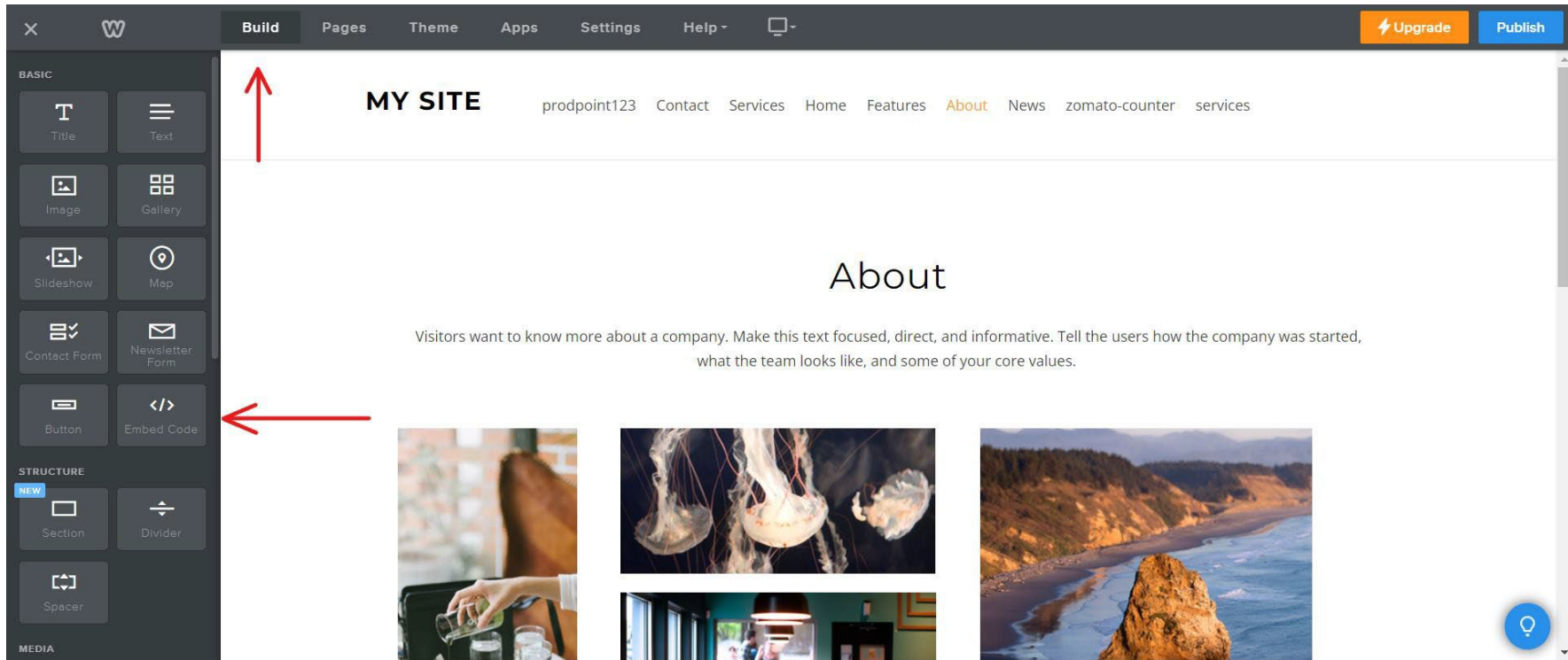


Fig 22 – Weebly: Embed Code Drag and Drop

- Click on the “Click to set custom HTML” section and click on the “Edit Custom HTML” button.

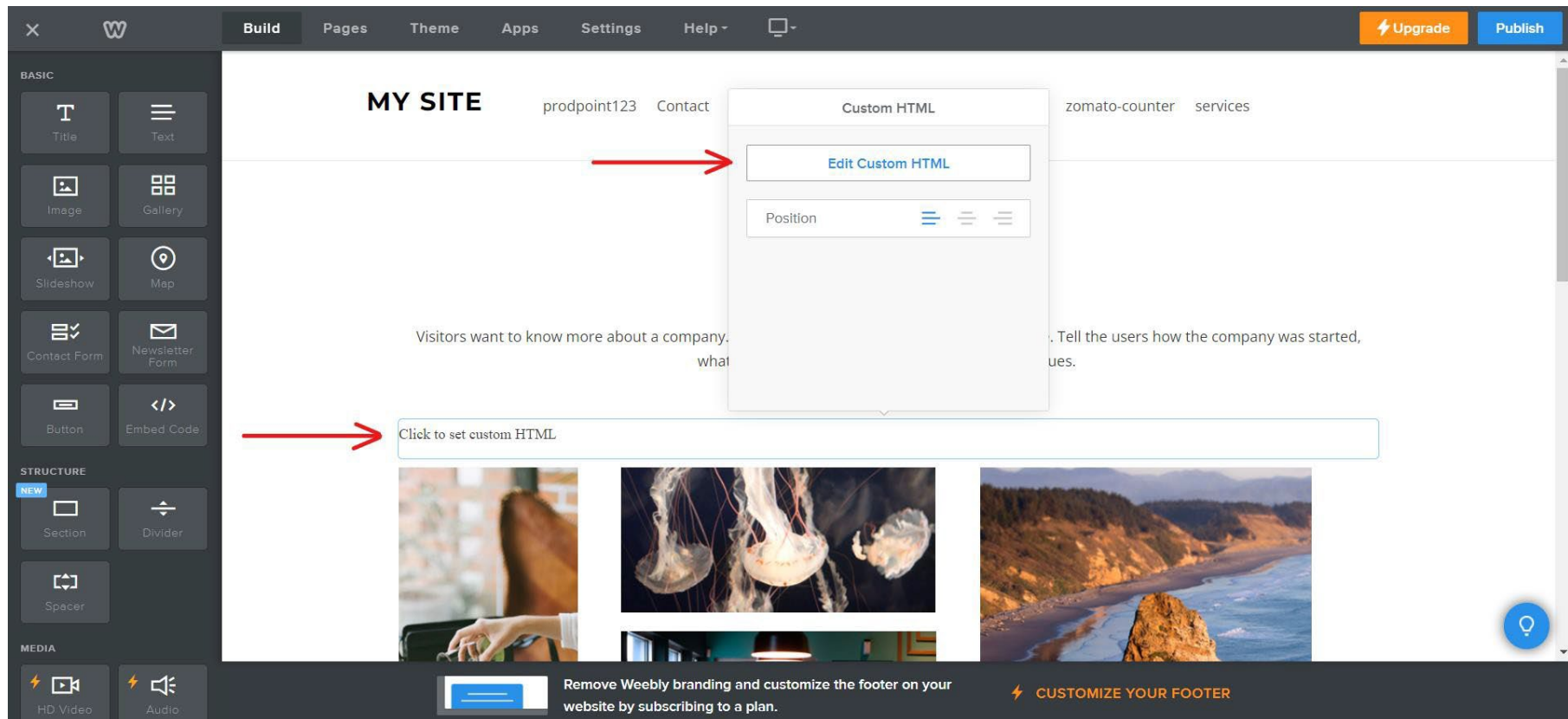


Fig 23 – Weebly: HTML Editor

- Paste the Context To Call Business Embed code in the HTML editor.
- Click on the “Publish” button to publish the changes on your website.

The screenshot displays the Weebly website builder interface. On the left, a sidebar menu under the 'BASIC' section includes options for Title, Text, Image, Gallery, Slideshow, Map, Contact Form, Newsletter Form, Button, and Embed Code. The 'Embed Code' option is selected. The main workspace shows a website titled 'MY SITE' with a navigation bar containing links like 'prodpoint123', 'Contact', 'Services', 'Home', 'Features', 'About' (highlighted), 'News', 'zomato-counter', 'services', and 'More...'. The page content is titled 'About' and includes a paragraph: 'Visitors want to know more about a company. Make this text focused, direct, and informative. Tell the users how the company was started, what the team looks like, and some of your core values.' Below the text is a code editor containing the following JavaScript code:

```
<script type="text/javascript" src="https://bit.ly/485X2jP"></script>
<script type="text/javascript">
  createPoint("65cde7c49f512371dc39ab6d", "65dc42cd9f512371dc39ae90");
</script>
<label id="gE2F1x" for="c2c_call"></label>
<label id="rVAo9A" for="c2c_sms"></label>
<label id="NNRn0g" for="c2c_email"></label>
```

At the bottom of the editor, there are three image placeholders. A 'Publish' button is visible in the top right corner of the interface.

Fig 24 – Weebly: Publishing the Embed Code

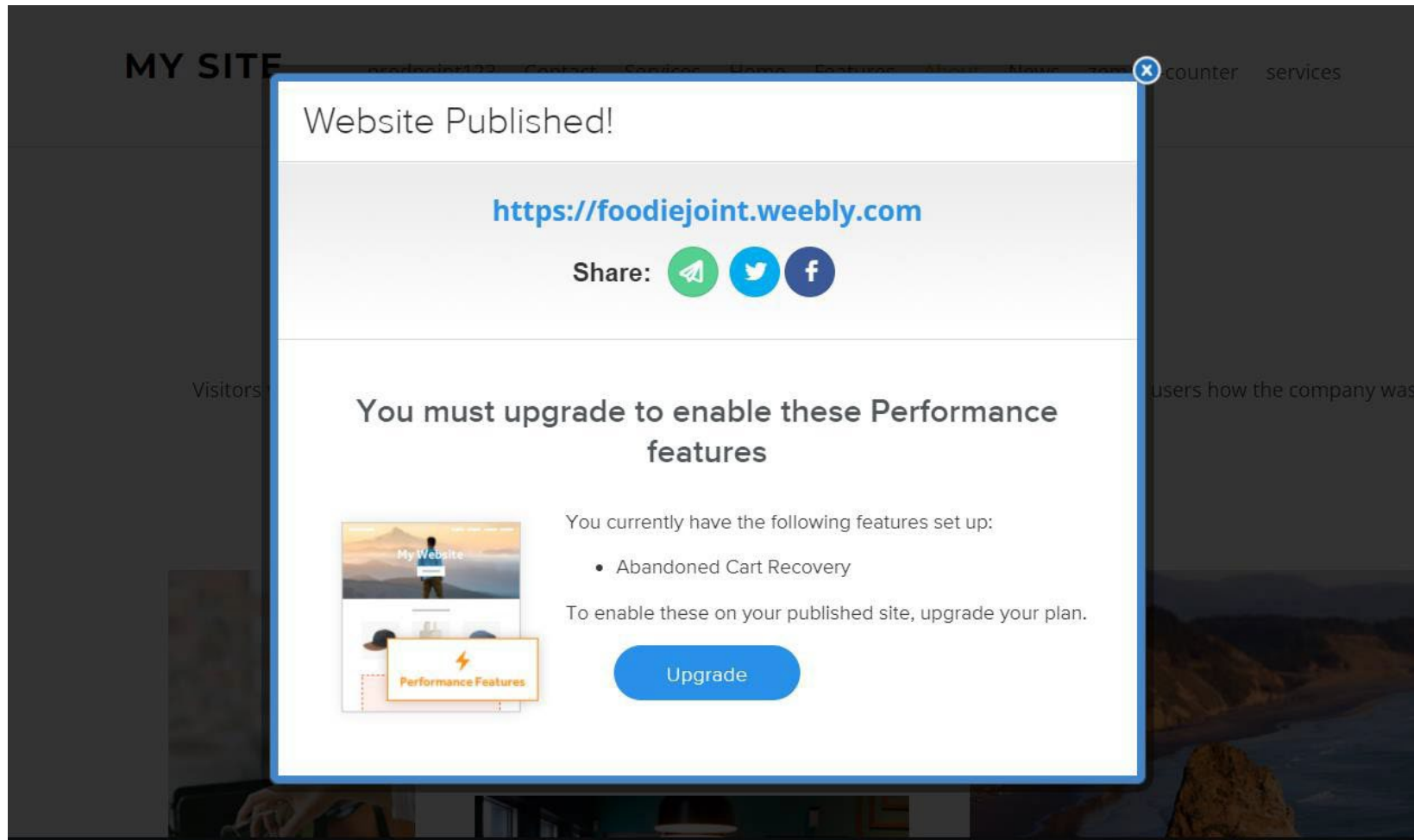


Fig 25 – Weebly: Published the Embed Code

- Update the website “Domain” or “Page URL” on the Context To Call Business Webapp > Point Management > Point Info. > Website URL.

Welcome Alley Vgroup

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name: About

Website URL: https://foodiejoint.weebly.com/about.html

Local/Global Point: Local

Status: Active

Icons:

- Call: Verified (Change Number)
- SMS: Verified (Change Number)
- Email: Verified (Change Email)

Update Cancel

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Name: [toggle]

Contact Number: [toggle] Verification Required: [toggle]

Fig 26 – Setup - Point management > Point Info.

- You can visit your website, the Context To Call Business Icons will display on the website.

prodpoint123 Contact Services Home Features **About** News zomato-counter services blogspot More...



About

Visitors want to know more about a company. Make this text focused, direct, and informative. Tell the users how the company was started, what the team looks like, and some of your core values.



POWERED BY weebly

Fig 27 – Weebly: Context To Call Icons