Context to Call Business
User Guide

Weebly Platform

Version 1.3

User Guide Contents

Introduction

Welcome to the Context to Call Business Weebly user guide! This guide will help you set up Context to Call Business Sources and Points and integrate your newly generated Embed Code on your Website effectively to enhance your business experience.

Sign-In

- **Open the Sign-In Page:** Open your web browser and go to the Context to Call Business Sign-In page.
- **Enter Email Address:** In the appropriate field, enter the email address associated with your account.
- **Provide Password:** Enter your account password in the designated password field. Be sure to use the correct combination of uppercase and lowercase letters, numbers, and special characters.
- **Remember Me:** Sign-in forms offer a "Remember Me" option. Selecting this option will keep you signed in on that device/browser for an extended period.
- **Click "Sign In":** Once you've entered your credentials, click the "Sign In" button to proceed.

Welcome to
Context to Call

Sign In

Email Address *

Email

Password *

Password

I'm not a robot
reCAPTCHA
Privacy - Terms

☐ Remember me   Forgot Password?

Sign In

Don't have an account? Sign Up

Fig 1- Login

Dashboard

- **Access Your Account:** Upon successful authentication, you will be granted access to your Context to Call Business account and directed to your account dashboard page.

Fig 2 - Dashboard

Generate Context to Call Business Embed Code

Step 1: Accessing the Setup - Point Management

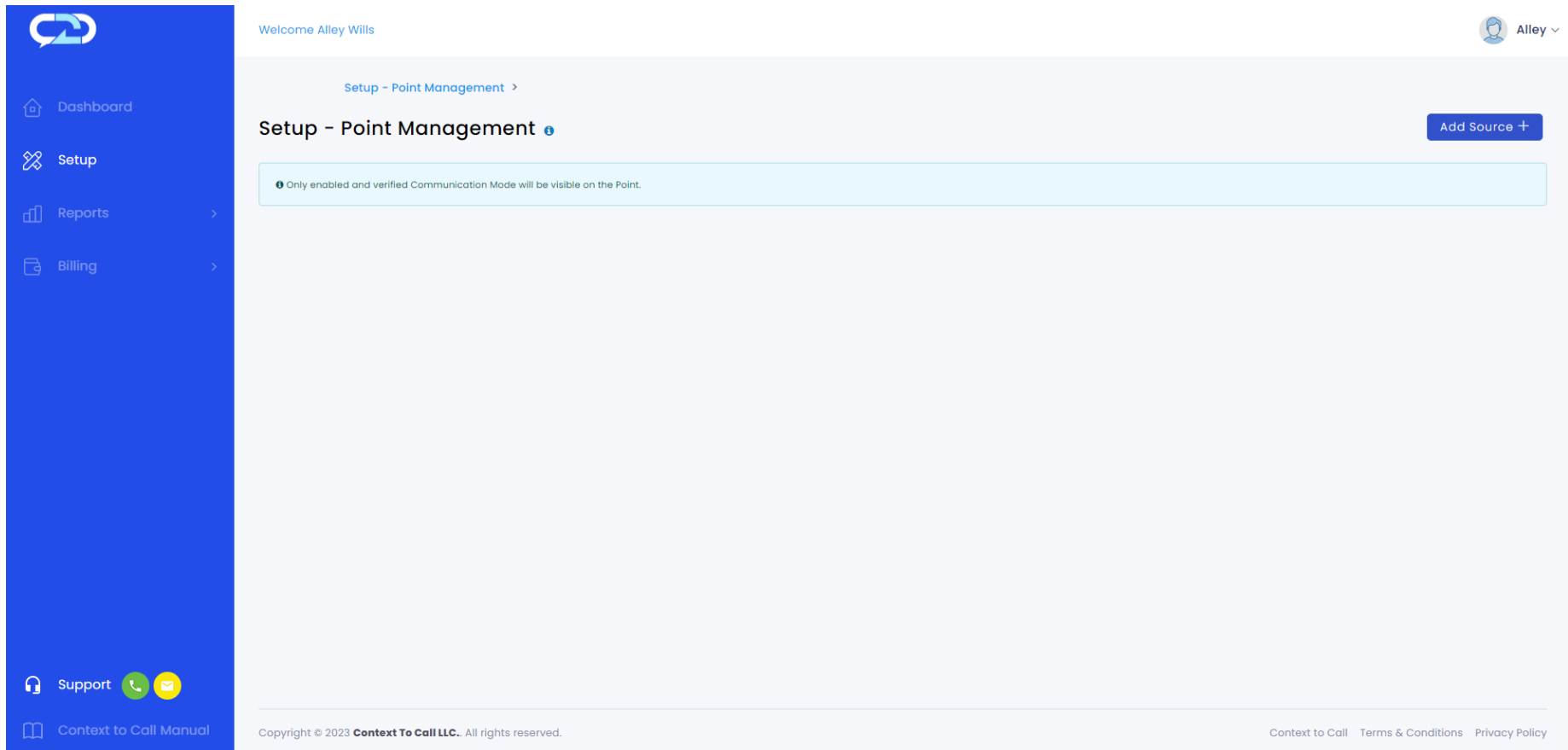- Click on the "Setup" option located on the navigation menu.

Fig 3 – Setup - Point Management

Step 2: Adding Source

Source contains the points added under it. Source name refers to the website name.
Example - If you have a website called "www.amazon.com", you can name your source as Flipkart.

- Click on the 'Add Source' button.

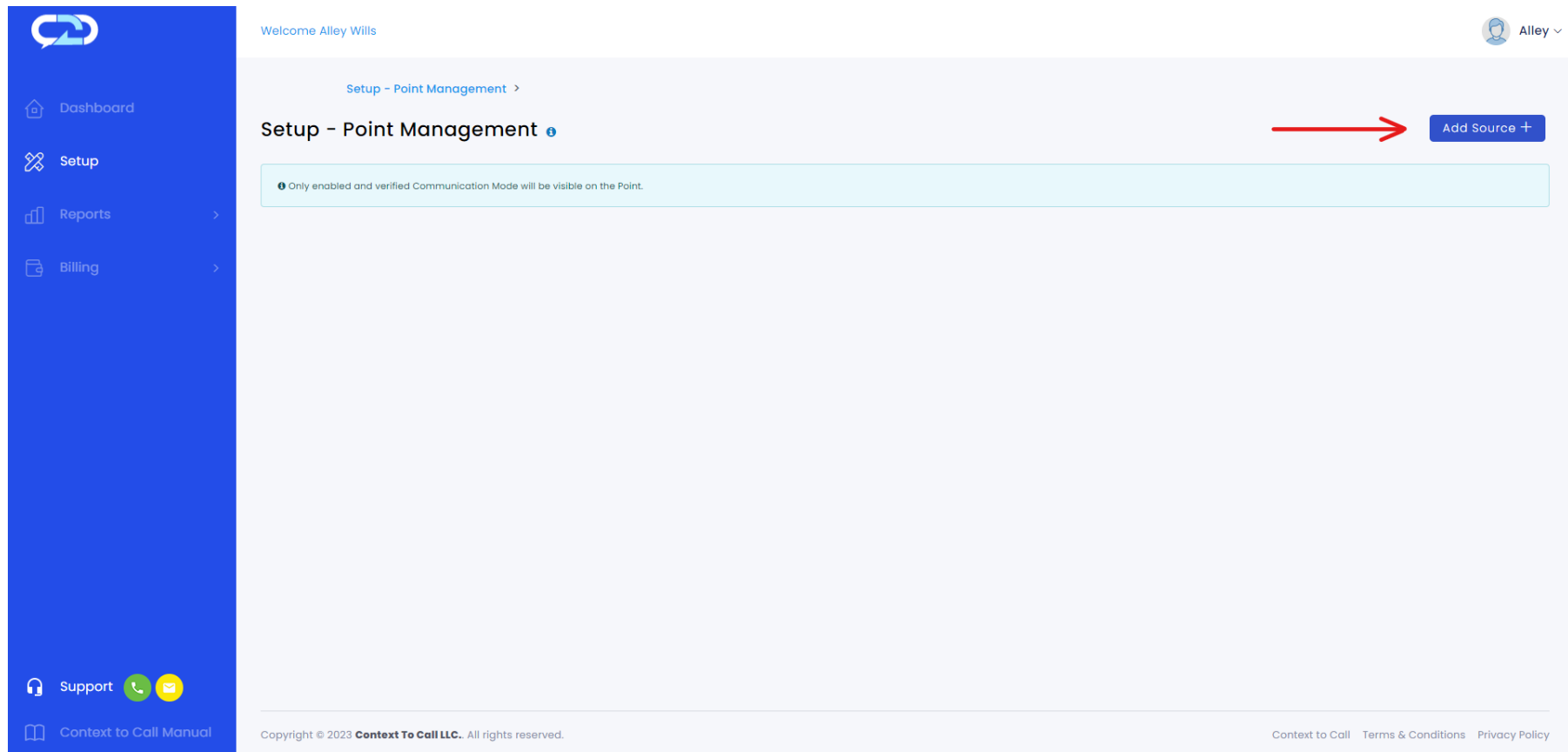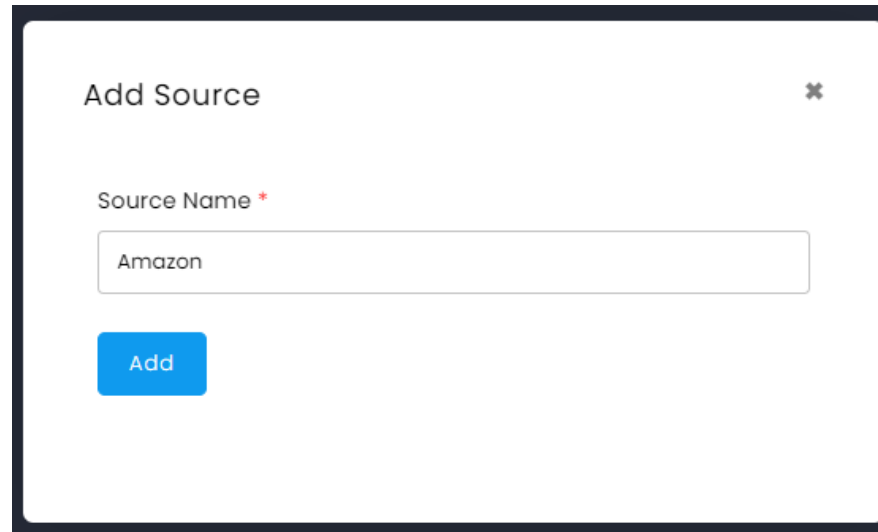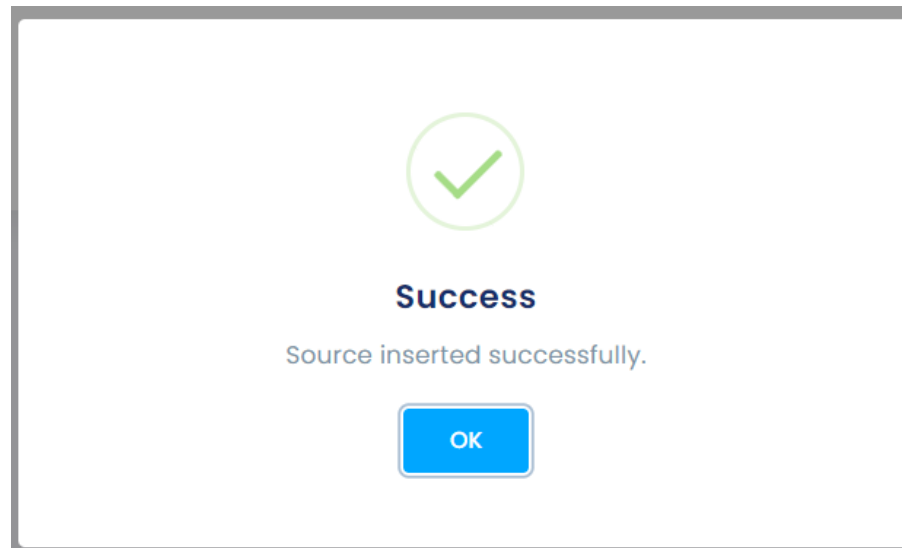*Fig 4 – Add Source*

- Enter the Source Name and click on the 'Add' button.

Types of Point

Global Points and Local Points

The Context to Call Business user can add Global Point or Local Point once at a time while adding a point by enabling/disabling the toggle button for their website domain or limited to a specific website page URL.

1) Global Point – It is used for creating communication points that are related to a specific Website Domain. Domain Name main part of the address, such as "example" in "example.com.

   The Context to Call Business users can place communication points anywhere on their website which will be visible where they have placed the point on their website. The Context to Call user must provide a domain name of their website under the "Website Domain" textbox.

   The communication point will function only if the domain name provided by the Context to Call Business user matches the domain name of where the Global Points are placed.

2) Local Point – It is used for creating a communication point for the specific Page of the website. The domain is the main part of the URL that identifies the website, and the path indicates the specific location of the page within the website's directory structure.

   It may include folders, subfolders, and the page filename. For example, "/page" is the path in the URL "https://www.example.com/page".

   The Context to Call Business users can create communication points for different pages of their website by providing the Page URL under the "Website's Page URL" textbox.

   The communication point will function only if the Page URL provided by the Context to Call Business user matches the Page URL where the Local Points are placed.

Step 3: Adding Point

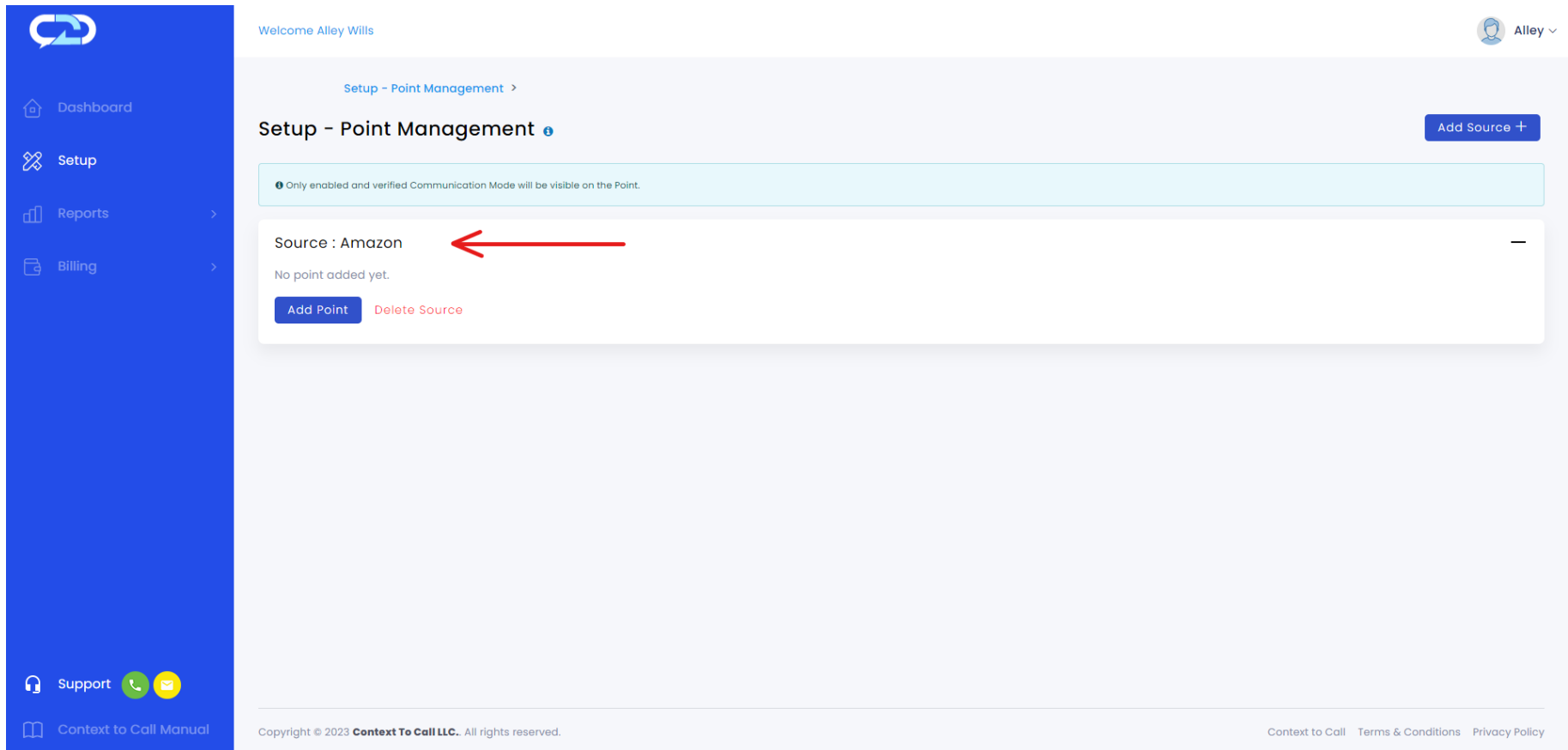- Source inserted in the previous step is visible under Setup - Point Management.

Fig 7 – Source: Setup - Point Management
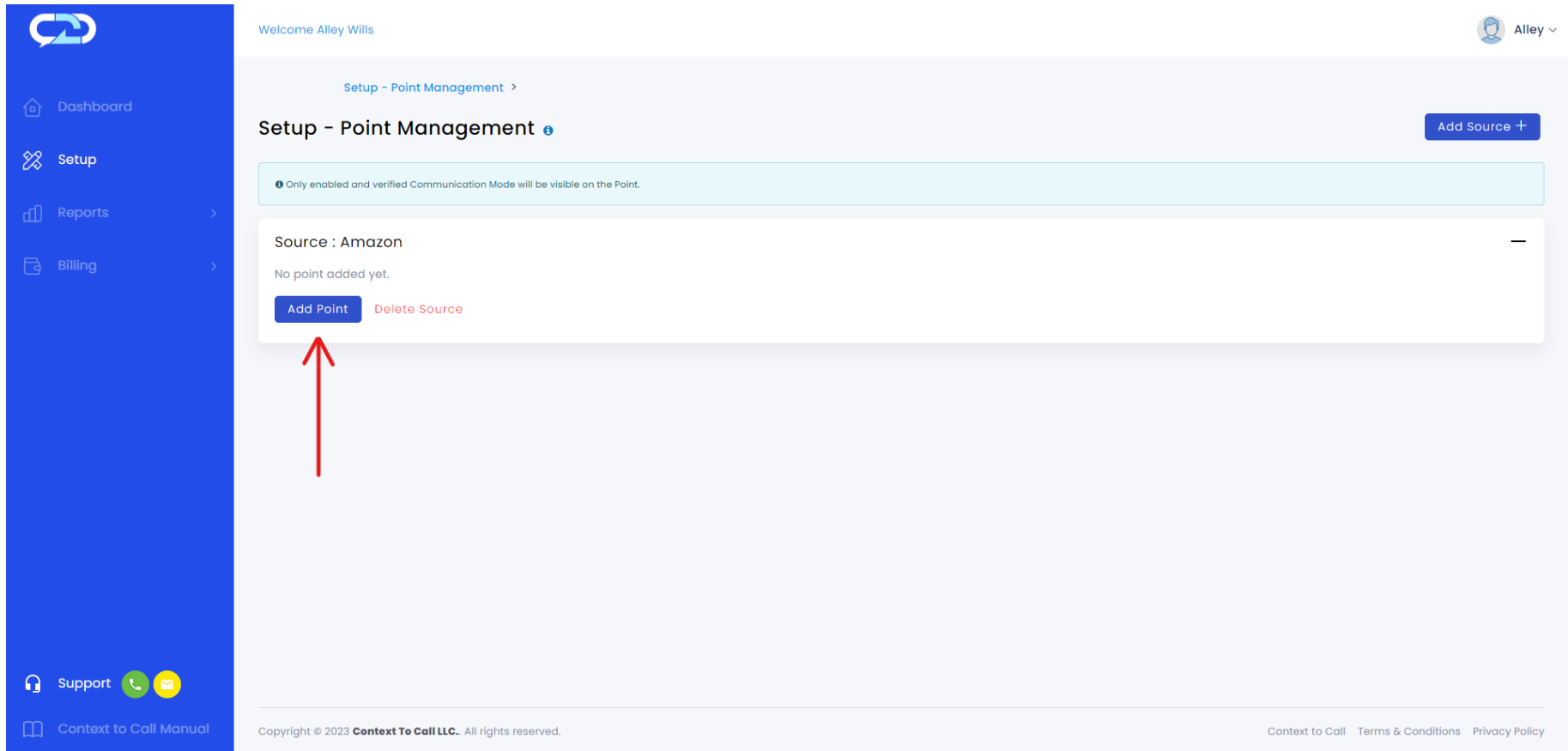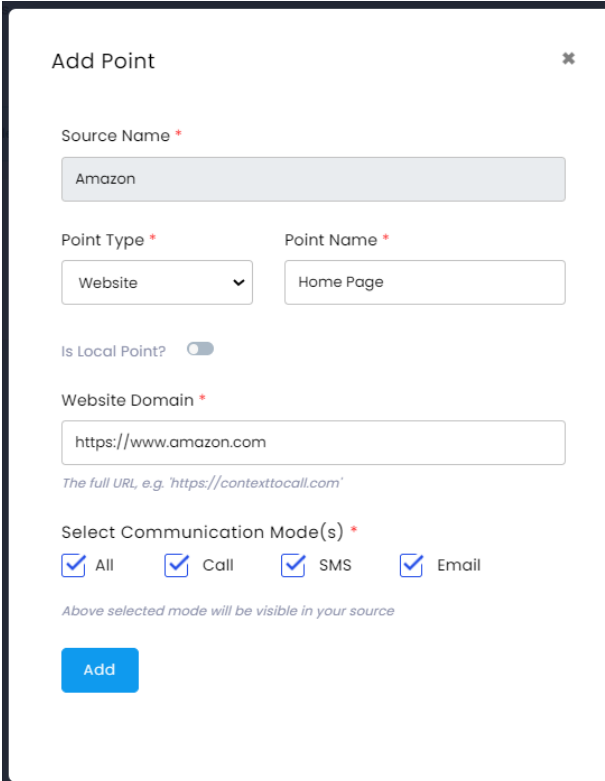
● Click on the 'Add Point' button.

*Fig 8 – Source: Add Point Button*

Adding Global Point

- Source under which you want to add the Point will Auto-Populate in the Source Name field.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter the 'Point Name' for your reference. Ex., If you want to place an Icon on your website's Home Page.
- Disable the 'Is Local Point?' toggle button to make the point a Global Point.
- Enter the Website Domain in the 'Website Domain' textbox.
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point.

Add Point ✖

Source Name *

Amazon

Point Type *   Point Name *

Website ⌄   Home Page

Is Local Point? ⬭

Website Domain *

https://www.amazon.com

The full URL, e.g. 'https://contexttocall.com'

Select Communication Mode(s) *

☑ All   ☑ Call   ☑ SMS   ☑ Email

Above selected mode will be visible in your source
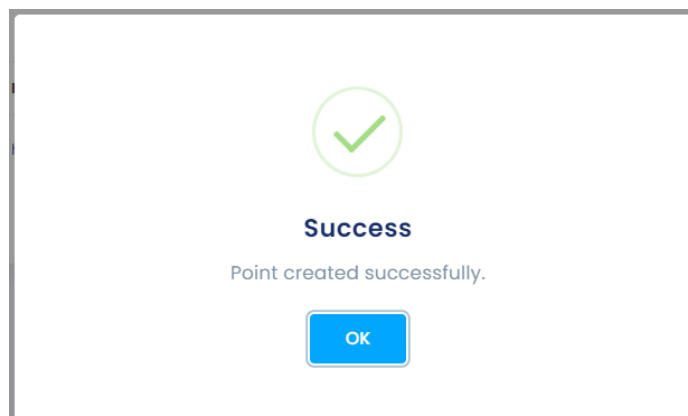
Add

Fig 9 – Add Point: Global Point
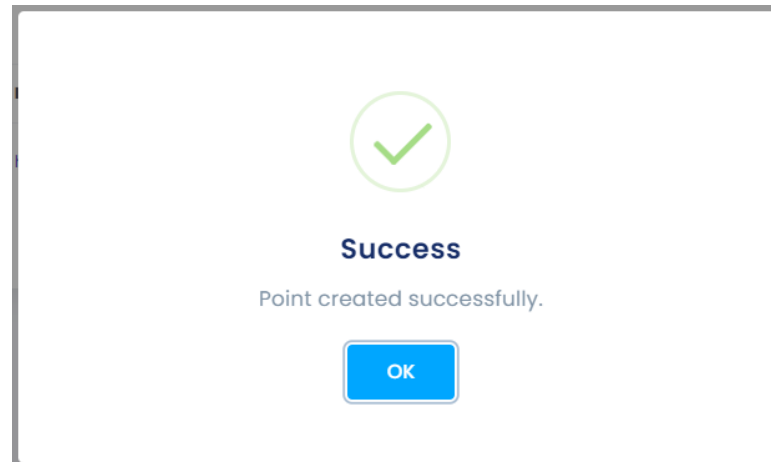
Adding Local Point

- Source Name will auto-populate for you.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter the 'Point Name' for your reference. Ex., If you want to place icons on your website's Contact Us page.
- Enable the 'Is Local Point?' toggle button to make the point a Local Point.
- Enter the Website Page URL in the 'Website's Page URL' textbox. Ex., If you want to limit the Icons to a specific page of your website i.e. "www.amazon.com/contactus".
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point.

Fig 11 – Add Point: Local Point

Fig 12 – Local Point Added

- You can see added points under the Setup - Point Management section.
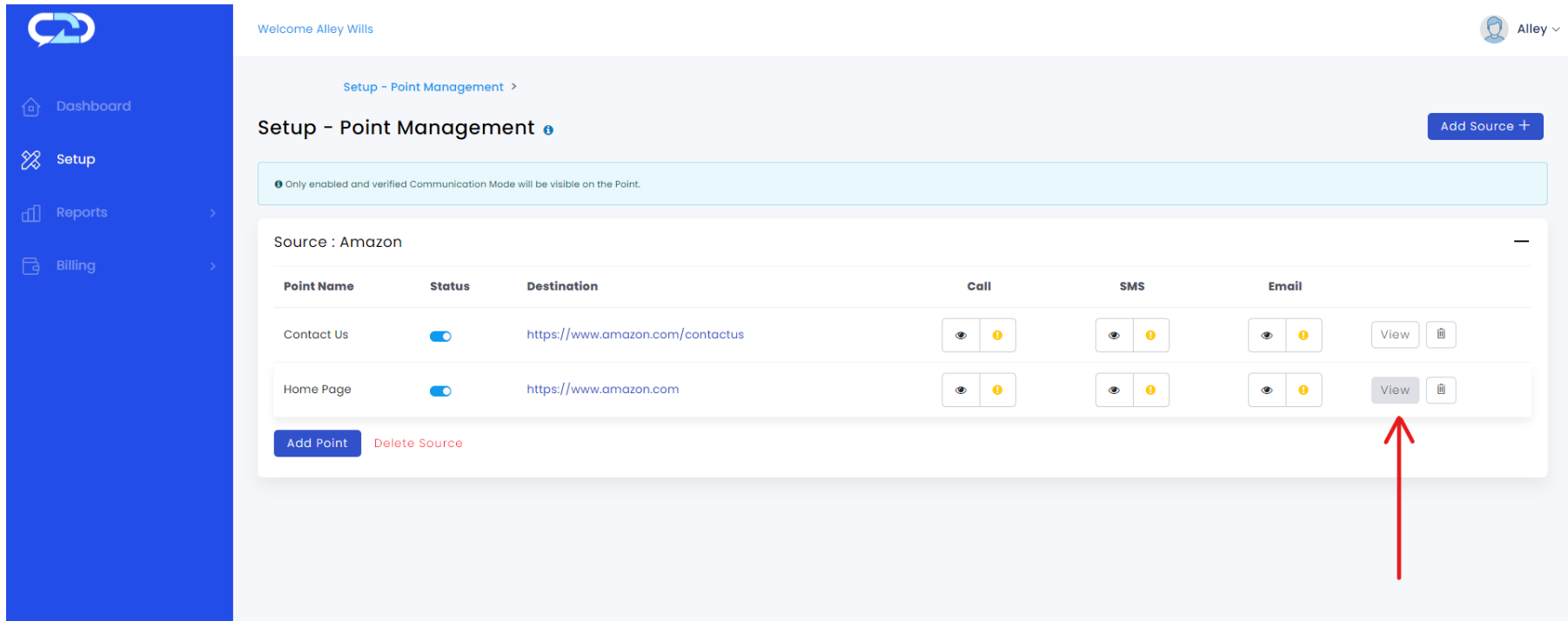
Fig 13 – Points Added under Source

Step 4: Points Verification

- Click on the 'View' button to view the 'Point Details' under Setup - Point Management.

Fig 14 – Points View Button

● Under the Point Info. tab, click on the 'Edit' button to verify the Call/SMS/Email.

Fig 15 – Point info: Edit Button

- Click on the 'Verify' button located below the 'Call', 'SMS', and 'Email' label to verify the communication mode individually.
- Enter your Business Contact information, where you want to receive the 'Call' & 'SMS'.
- Enter your Business Email information, where you want to receive the 'Email'.

Fig 16 – IVR Verification Screen

- Click on the 'Proceed' button to receive the OTP to verify the 'Call', 'SMS', and 'Email' individually.
- The 'Verify' button will turn to 'Verified' and click on the 'Update' button to update the verification.

Fig 17 – Point Info: Update Button

Step 5: Embed Code

- Click on the 'Embed Code' tab to view the Embed Code generated after 'Call', 'SMS', and 'Email' is verified.
- Copy and paste the generated Embed Code on your website by following the instruction mentioned.

Note:

To enable the Context to Call Business functionality (Call/SMS/Email) Icons, paste Step 1 and Step 2 of the Embed Code in the Head Section of your website.

Paste Step 3 of the Embed Code in the Body Section of your website, where you want the Icons to display on the website.

Fig 18 – Embed Code

Integrating Embed Code – Weebly

- Sign In to your Weebly account "https://www.weebly.com/app/front-door/signin?path=login#/".
- On the left navigation menu, select your website from the "My Site" dropdown.
- Click on the "Edit" button to edit the selected website.

Fig 20 – Weebly: Website Selection

● Click on the "Page" tab from the top Navigation bar and select the page on which you want place the Context to Call Business Icons.
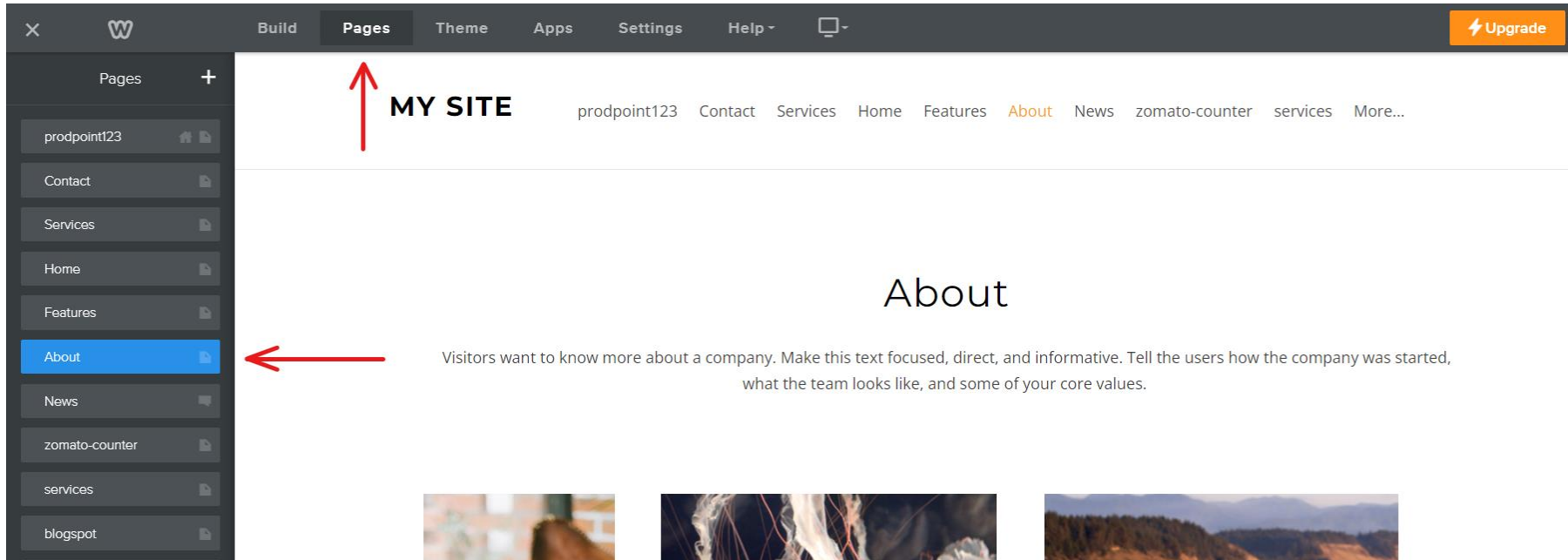
- Once the page is selected, click on the "Build" tab to open the Editor Panel.
- Drag and drop the "Embed Code" option from the left editor panel to the location where you want to place the Context to Call Business Icons.
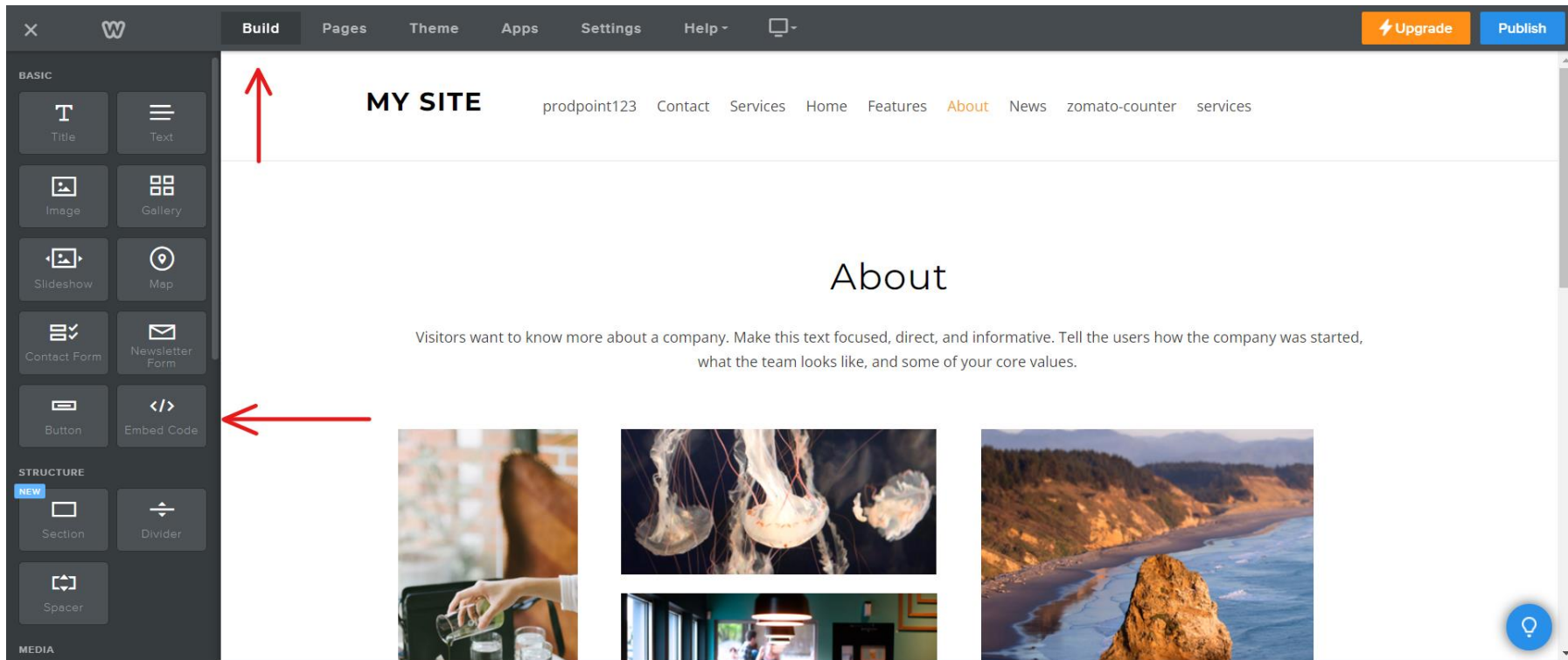

Fig 22 – Weebly: Embed Code Drag and Drop

● Click on the "Click to set custom HTML" section and click on the "Edit Custom HTML" button.
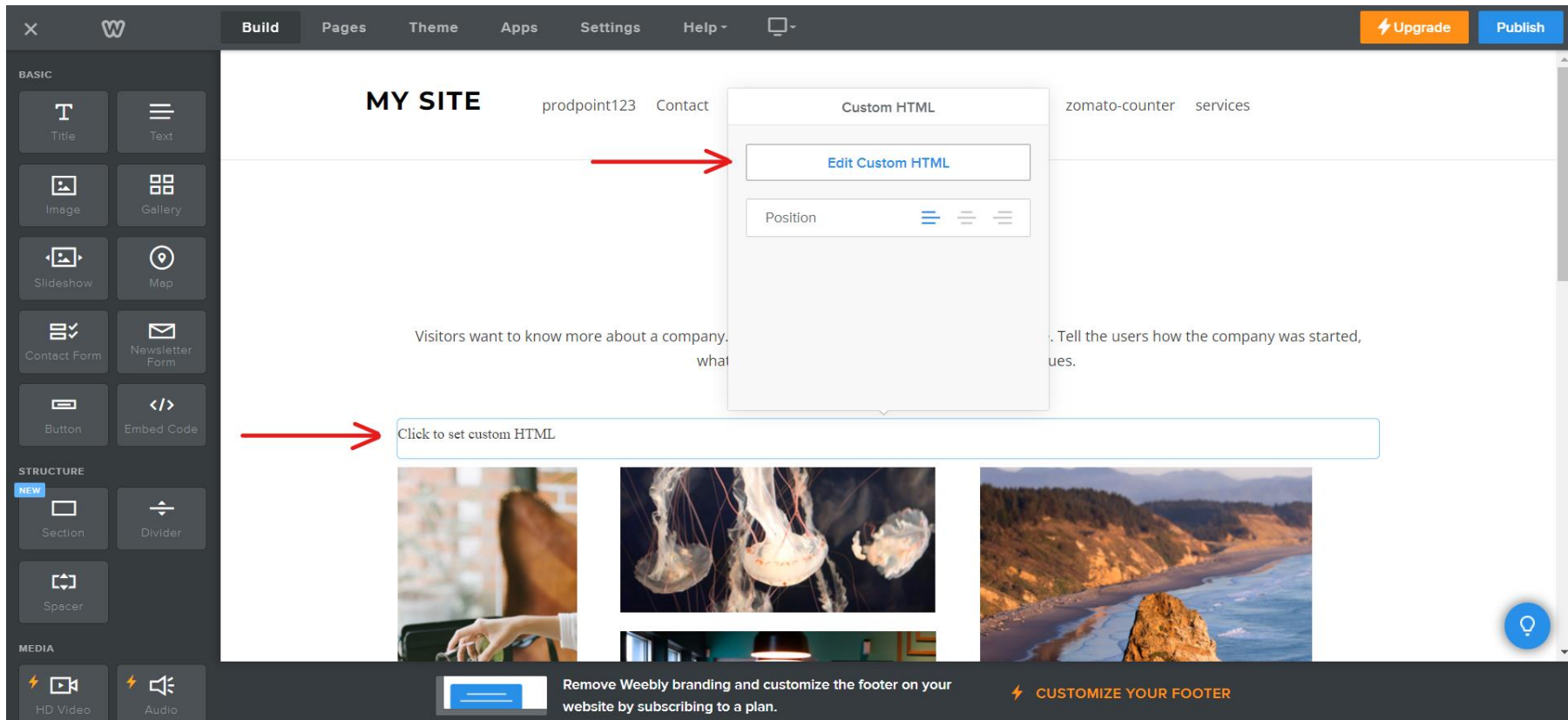

Fig 23 – Weebly: HTML Editor

- Paste the Context to Call Business Embed code in the HTML editor.
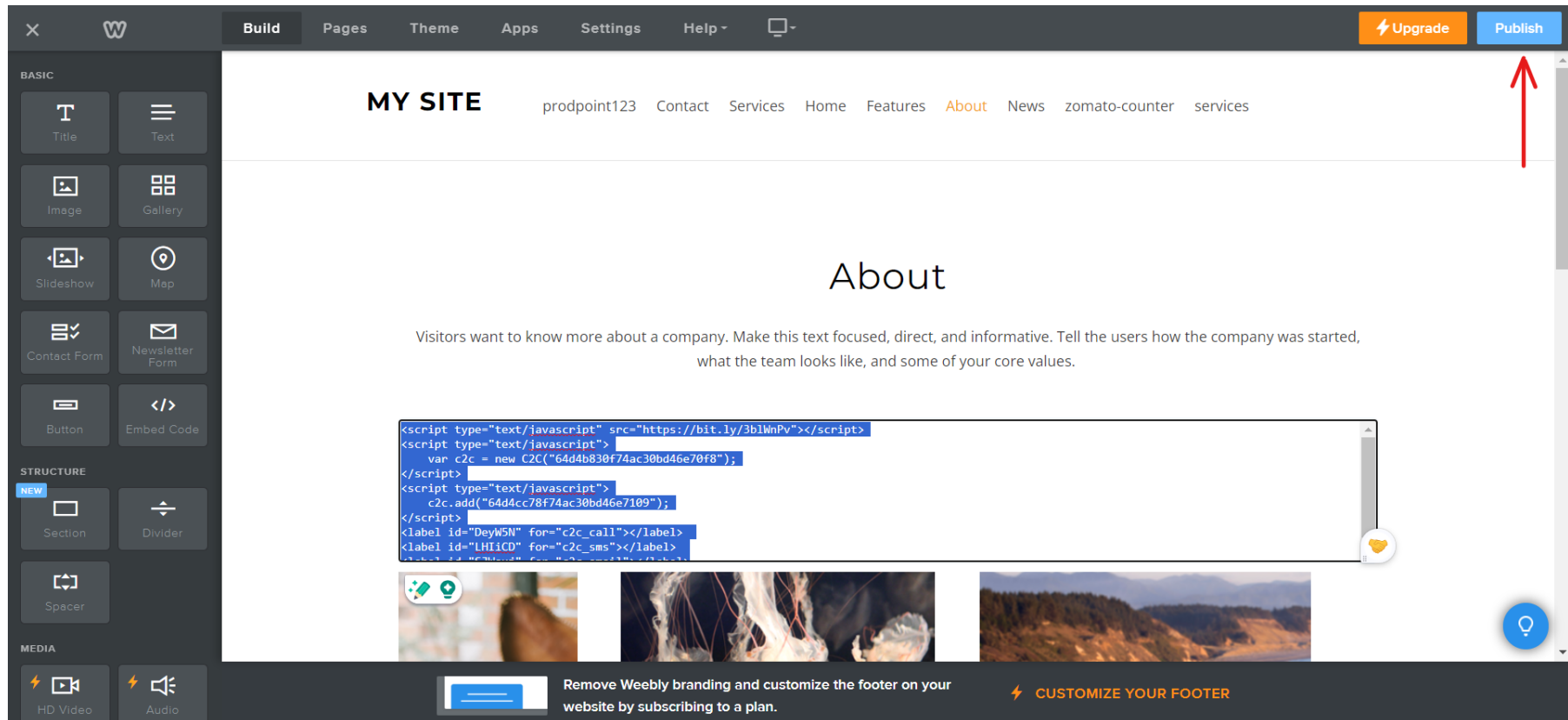- Click on the "Publish" button to publish the changes on your website.

Fig 24 – Weebly: Publishing the Embed Code
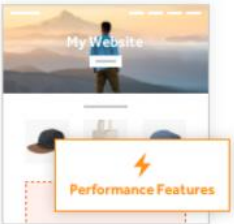
Fig 25 – Weebly: Published the Embed Code

● Update the website "Domain" or "Page URL" on the Context to Call Business Webapp > Point Management > Point Info. > Website URL.

Fig 26 – Setup - Point management > Point Info.

● You can visit your website, the Context to Call Business Icons will display on the website.

prodpoint123   Contact   Services   Home   Features   About   News   zomato-counter   services   blogspot   More...

About

Visitors want to know more about a company. Make this text focused, direct, and informative. Tell the users how the company was started, what the team looks like, and some of your core values.

POWERED BY weebly

Fig 27 – Weebly: Context to Call Icons