



Context To Call Business User Guide

Jimdo Platform

Version 1.4

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Introduction

Welcome to the Context to Call Business Jimdo user guide! This guide will help you set up Context to Call Business Sources and Points and integrate your newly generated Embed Code on your Website effectively to enhance your business experience.

Sign-In

- **Open the Sign-In Page:** Open your web browser and go to the Context to Call Business Sign-In page.
- **Enter Email Address:** In the appropriate field, enter the email address associated with your account.
- **Provide Password:** Enter your account password in the designated password field. Be sure to use the correct combination of uppercase and lowercase letters, numbers, and special characters.
- **Remember Me:** Sign-in forms offer a "Remember Me" option. Selecting this option will keep you signed in on that device/browser for an extended period.
- **Click "Sign In":** Once you've entered your credentials, click the "Sign In" button to proceed.

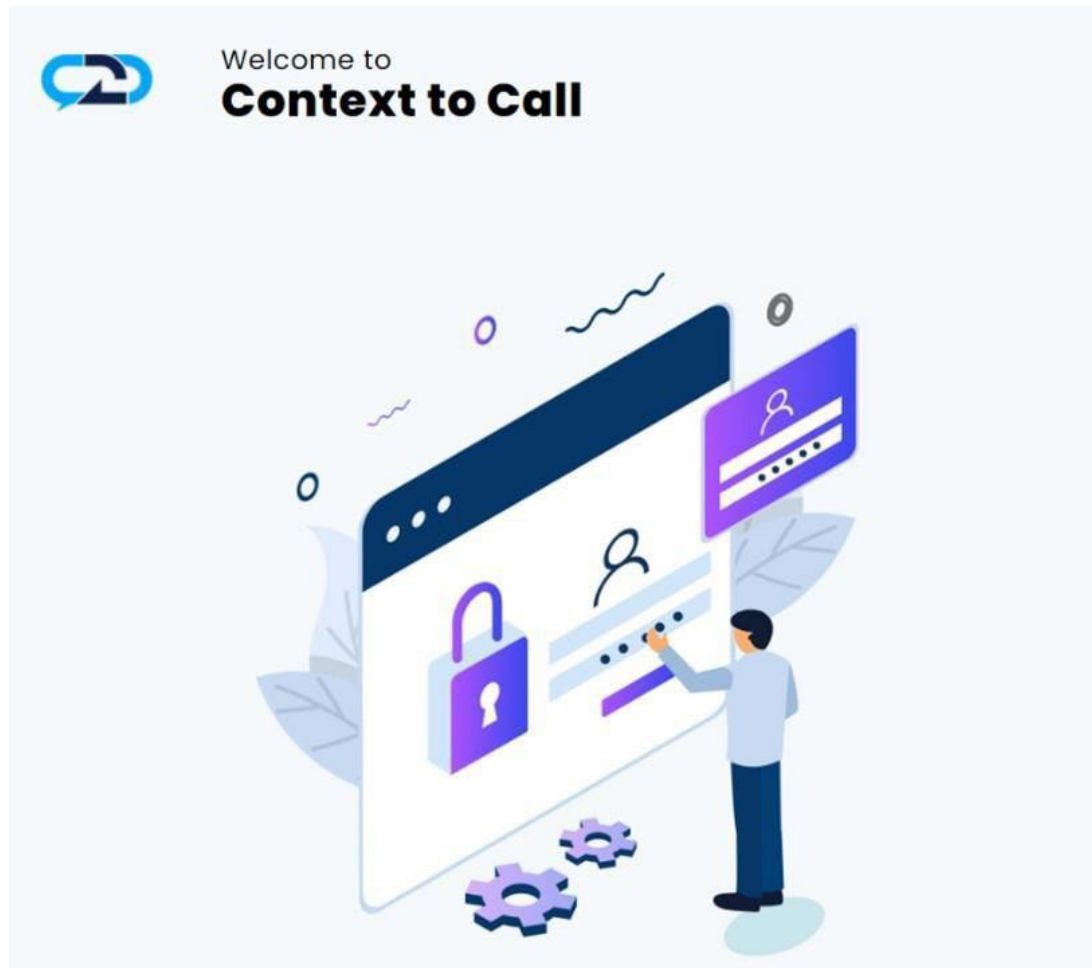


Fig 1- Login


Sign In

Email Address *

Password *

☐ I'm not a robot


reCAPTCHA
[Privacy](#) - [Terms](#)

☐ Remember me

[Forgot Password?](#)

Don't have an account? [Sign Up](#)

Dashboard

- **Access Your Account:** Upon successful authentication, you will be granted access to your Context To Call Business account and directed to your account dashboard page.[Refer to Fig 2]

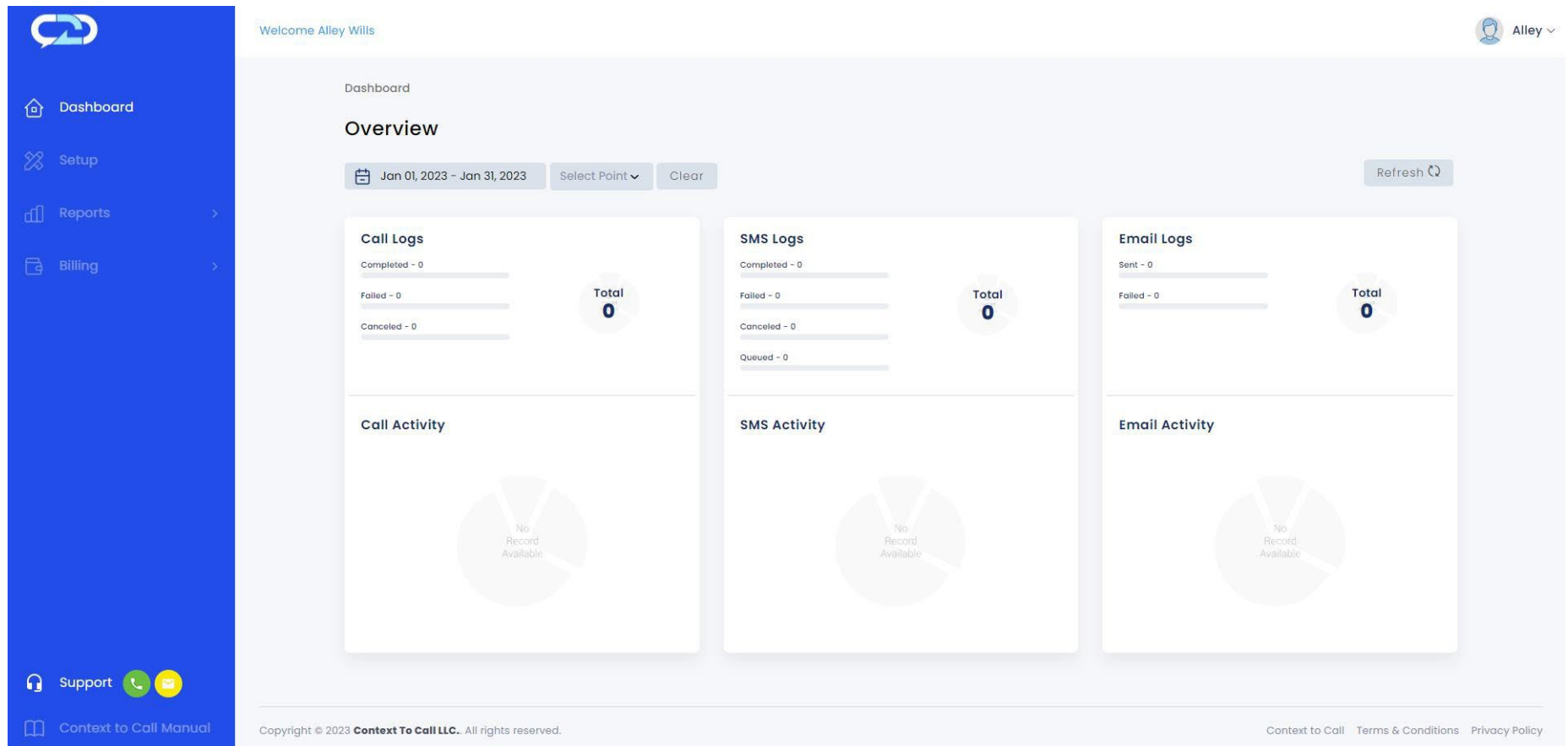


Fig 2- Dashboard

Generate Context to Call Business Embed Code

Step 1: Accessing the Setup - Point Management

- Click on the “Setup” option located on the navigation menu. [Refer to Fig 3]

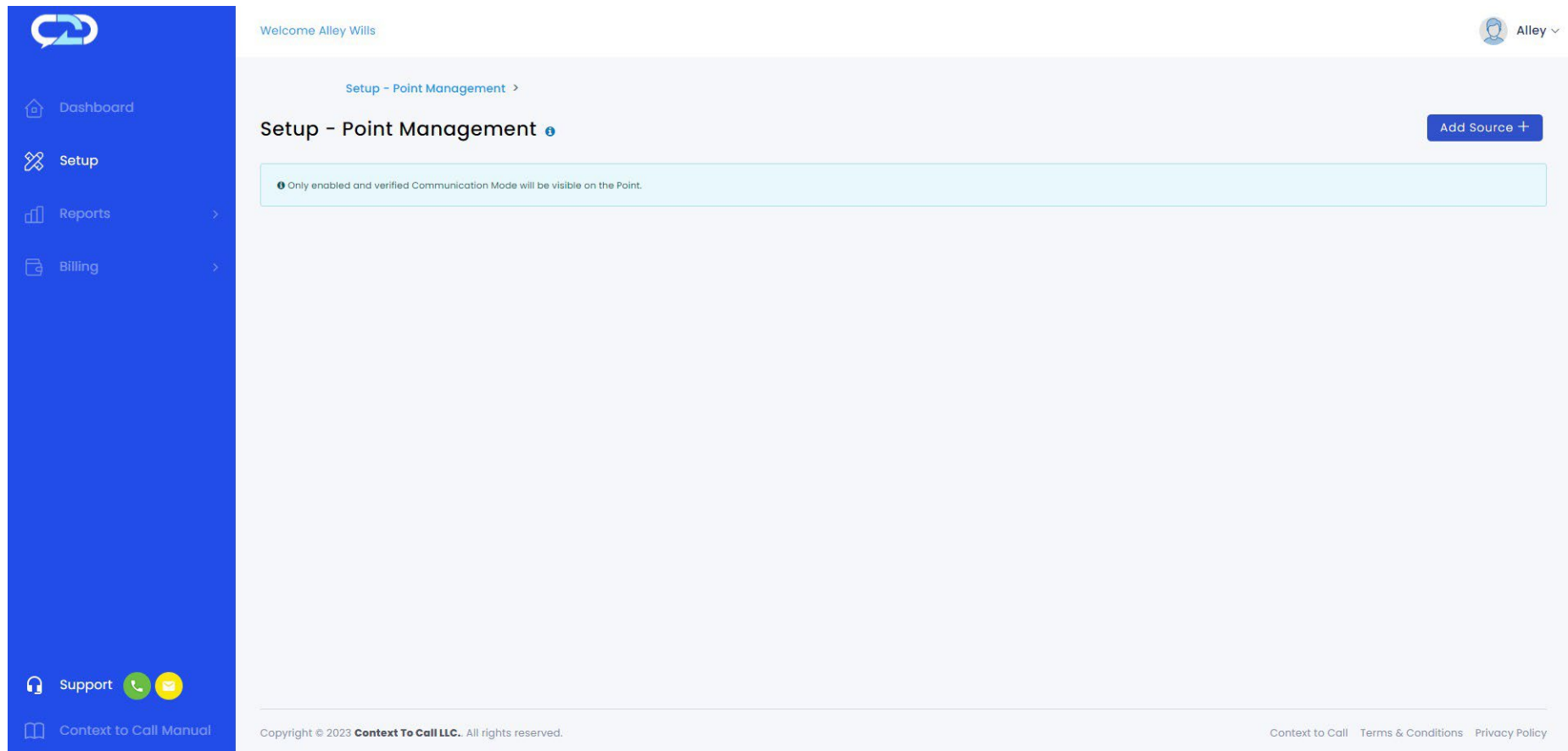


Fig 3 – Setup - Point Management

Step 2: Adding Source

The Source contains the Points added under it. The Source name refers to the website name. [Refer to Fig 4]

Example - If you have a website called “www.amazon.com”, you can name your source as Amazon.

- Click on the ‘Add Source’ button.

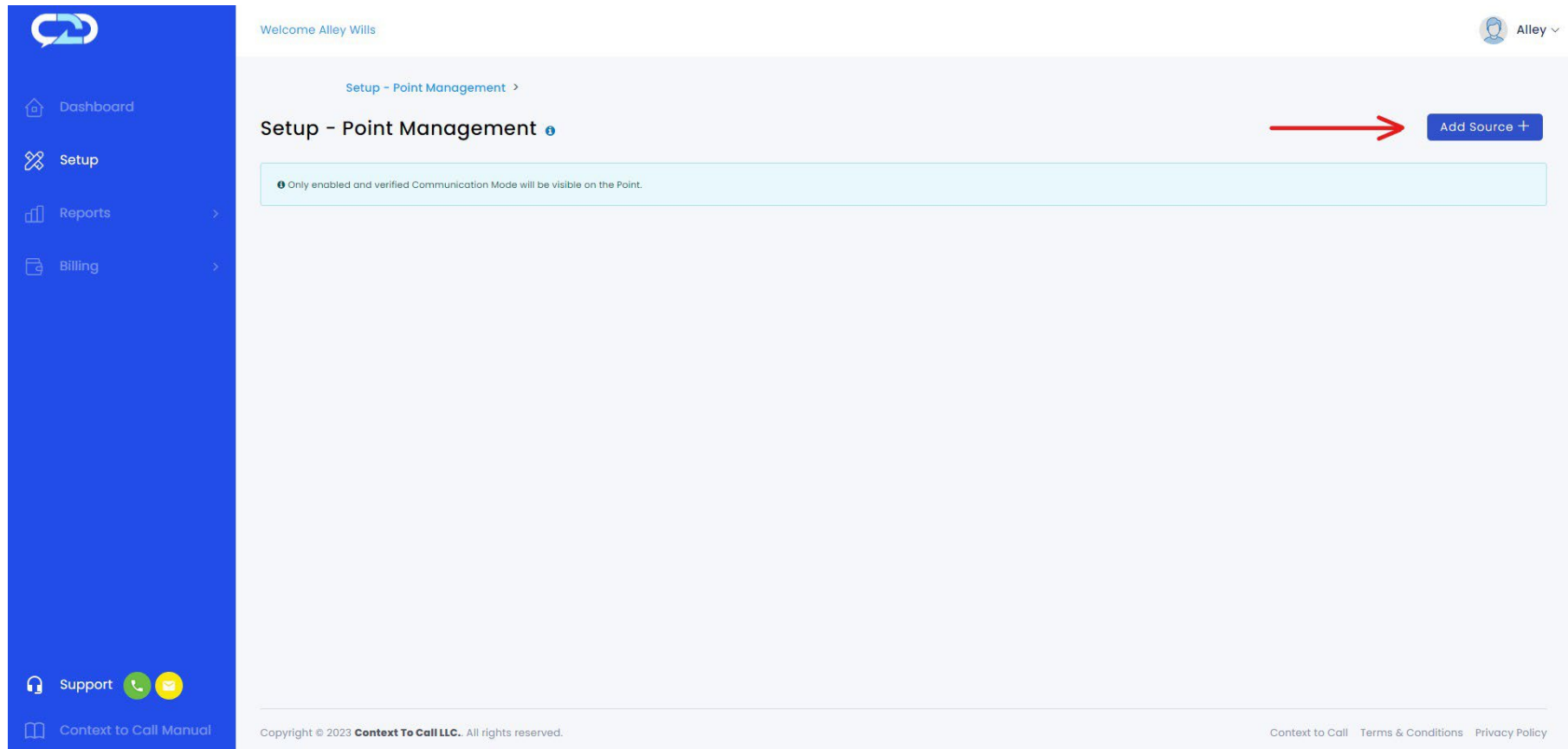
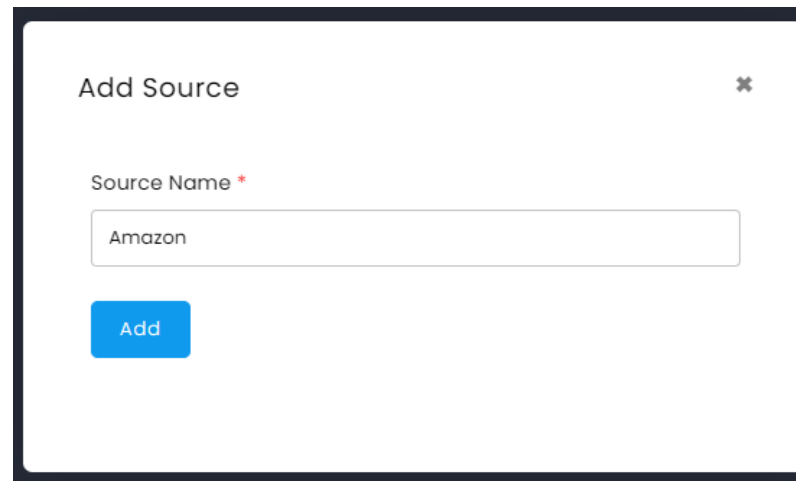


Fig 4– Add Source

- Enter the Source Name and click on the 'Add' button.



A dialog box titled "Add Source" with a close button (X) in the top right corner. Inside the dialog, there is a label "Source Name" followed by a red asterisk, indicating a required field. Below the label is a text input field containing the word "Amazon". At the bottom left of the dialog is a blue button labeled "Add".

Fig 5 - Add Source

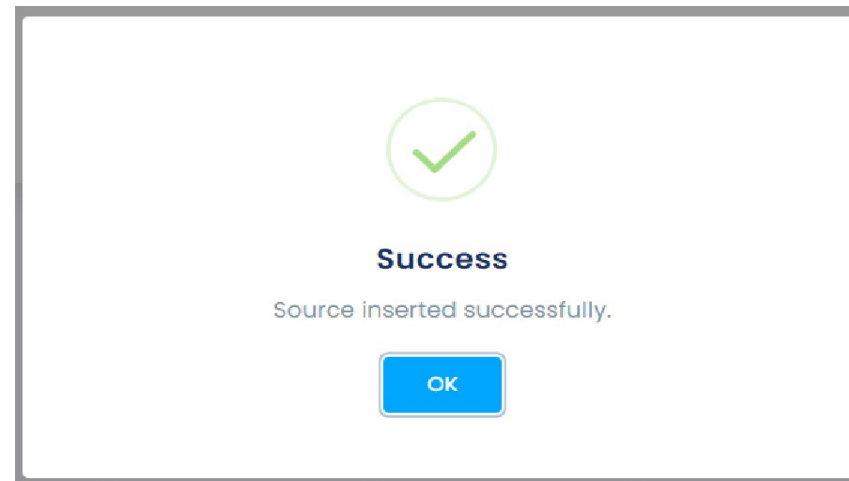


Fig 6 - Source Added

Types of Point

Global Points and Local Points

The Context To Call Business user can add Global Point or Local Point once at a time while adding a point by enabling/disabling the toggle button for their website domain or limited to a specific website page URL.

- 1) **Global Point** – It is used for creating communication points that are related to a specific Website Domain. Domain Name main part of the address, such as "example" in "example.com."

The Context to Call Business users can place communication points anywhere on their website which will be visible where they have placed the point on their website. The Context to Call user must provide a domain name of their website under the "Website Domain" textbox.

The communication point will function only if the domain name provided by the Context To Call Business user matches the domain name of where the Global Points are placed.

- 2) **Local Point** – It is used for creating a communication point for the specific Page of the website. The domain is the main part of the URL that identifies the website, and the path indicates the specific location of the page within the website's directory structure.

It may include folders, subfolders, and the page filename. For example, "/page" is the path in the URL "https://www.example.com/page".

The Context to Call Business users can create communication points for different pages of their website by providing the Page URL under the "Website's Page URL" textbox.

The communication point will function only if the Page URL provided by the Context to Call Business user matches the Page URL where the Local Points are placed.

Step 3: Adding Point

- The Source inserted in the previous step is visible under Setup - Point Management. [Refer to Fig 7]

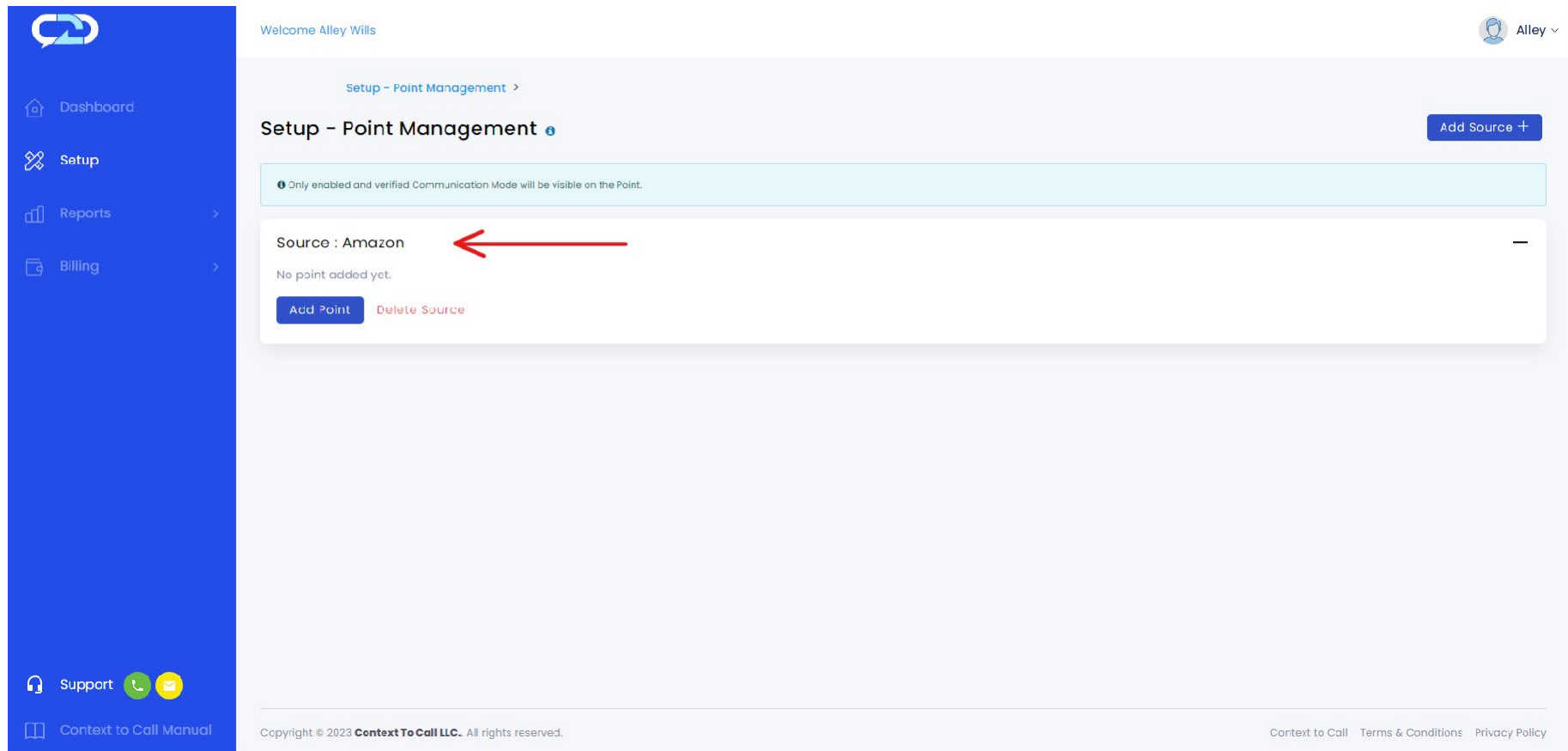


Fig 7 – Source: Setup - Point Management

- Click on the 'Add Point' button. [Refer to Fig 8]

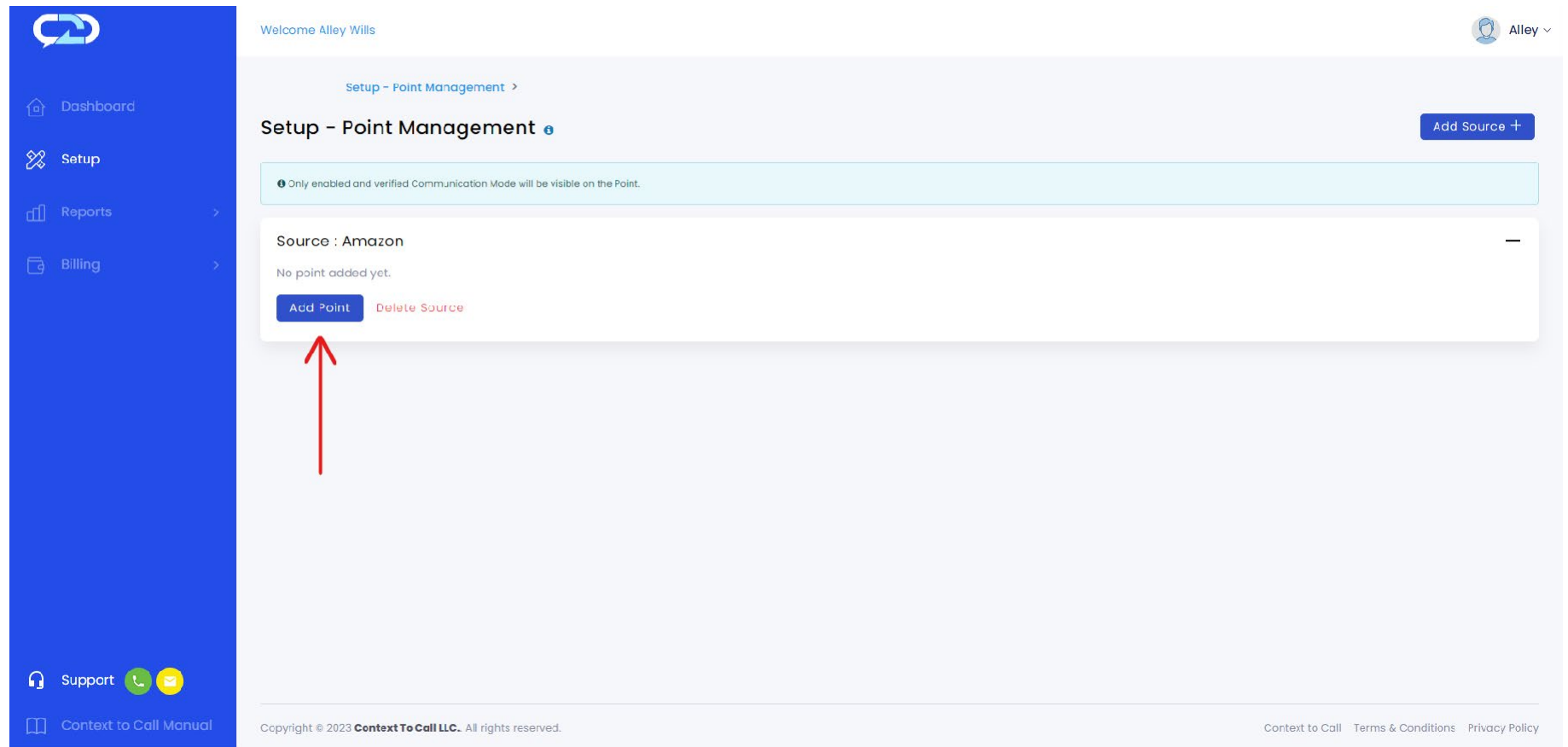



Fig 8— Source: Add Point Button

Creating Point: Point Details page.

- Upon clicking the ‘Add point’ button in the set-up page under any created source, user is navigated to point details page. [Refer to Fig - 9]
- Source under which you added the Point will Auto-Populate in the Source Name field. [Refer to Fig -9: ‘Source Name’ Field]



Dashboard

Setup

Reports

Billing

Support

Context to Call Manual

Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Source Name *

Amazon

Point Type *

Select Point Type

Point Name *

e.g. Home Page

Select Mode(s) *

☐ All

☐ Call

☐ SMS

☐ Email

Above selected mode will be visible in your source

Add


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Fig 9 - Point Details

Adding Global Point

- The Source under which you want to add the Point will Auto-Populate in the Source Name field.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter 'Point Name' for your reference. Ex., if you want to place an Icon on your website's Home Page.
- Enable the 'Global' toggle button to make the point a Global Point.
- Enter the Website Domain in the 'Website Domain' textbox.
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point. [Refer to Fig: 9 & 10]



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Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Source Name *

Amazon

Point Type *

Website

Point Name *

Home Page

Local/Global Point ⓘ

☒ Global

Website Domain *

https://www.amazon.com


The full URL, e.g. 'https://contexttocall.com'

Select Mode(s) *

☒ All ☒ Call ☒ SMS ☒ Email

Above selected mode will be visible in your source

Add



Privacy - Terms

Fig 10 - Add Global Point

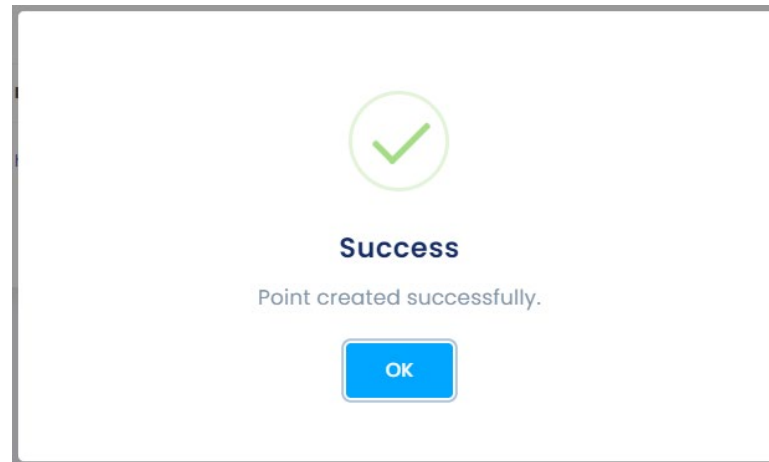



Fig 11– Global Point Added

Adding Local Point

- The Source Name will auto-populate for you.
- Select 'Point Type' as 'Website' from the dropdown.
- Enter 'Point Name' for your reference. Ex., if you want to place icons on your website's Contact Us page.
- Enable the 'Local' toggle button to make the point a Local Point.
- Enter the Website Page URL in the 'Website's Page URL' textbox. Ex., if you want to limit the Icons to a specific page of your website i.e. "www.amazon.com/contactus".
- Select the 'Communication Modes' you want to place on your website.
- Click on the 'Add' button to add the point [Refer to Fig: 12].



Welcome Alley Wills

Alley

Dashboard

Setup

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Setup - Point Management > Point Details

Step 1: Point Info.

Source Name *

Amazon

Point Type *

Website

Point Name *

Contact Us

Local/Global Point ⓘ

Local

Website Domain *

https://www.amazon.com/contactus

The full URL, e.g. 'https://contexttocall.com'

Select Mode(s) *

☒ All ☒ Call ☒ SMS ☒ Email

Above selected mode will be visible in your source

Add


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Fig 12 – Add Local Point

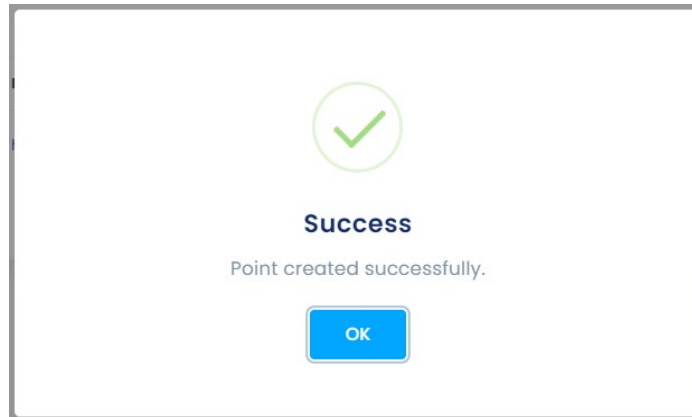


Fig 13– Local Point Added

- You can see added points under the Setup - Point Management section. [Refer to Fig .14]

The screenshot displays the 'Setup - Point Management' section of a web application. On the left is a blue sidebar with navigation links: Dashboard, Setup, Reports, Billing, Support, and Context to Call Manual. The main content area has a header with 'Welcome Alley Willis' and a user profile 'Alley'. Below the header, the title 'Setup - Point Management' is followed by an 'Add Source +' button. A light blue banner states: 'Only enabled and verified Communication Mode will be visible on the Point.' The main table is titled 'Source : Amazon' and lists two points:

Point Name	Status	Destination	Call	SMS	Email	
Contact Us	<input checked="" type="checkbox"/>	https://www.amazon.com/contactus				<button>Verify</button>
Home Page	<input checked="" type="checkbox"/>	https://www.amazon.com				<button>Verify</button>

Red arrows point from the text 'Local Point' to the 'Contact Us' row and from 'Global Point' to the 'Home Page' row. At the bottom of the table are buttons for 'Add Point' and 'Delete Source'.

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Fig 14– Points Added under Source

Step 4: Points Verification and create Embed code.

- Click on the 'Verify' button to view and edit the 'Point Details' under Setup - Point Management. [Refer to Fig: 15]

The screenshot displays the 'Setup - Point Management' interface. On the left is a blue sidebar with navigation links: Dashboard, Setup, Reports, Billing, Support, and Context to Call Manual. The main content area shows a 'Welcome Alley Wills' header and a breadcrumb 'Setup - Point Management >'. Below this is the title 'Setup - Point Management' with an 'Add Source +' button. A light blue banner states: 'Only enabled and verified Communication Mode will be visible on the Point.' The main section is titled 'Source : Amazon' and contains a table with columns: Point Name, Status, Destination, Call, SMS, Email, and actions. A red arrow points to the 'Verify' button in the actions column for the 'Contact Us' point.

Point Name	Status	Destination	Call	SMS	Email	Actions
Contact Us	<input checked="" type="checkbox"/>	https://www.amazon.com/contactus	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	Verify <input type="checkbox"/>
Home page	<input checked="" type="checkbox"/>	https://www.amazon.com	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	Verify <input type="checkbox"/>

Buttons at the bottom: Add Point, Delete Source

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Fig 15 – Points View Button

- Upon clicking the 'Verify' button on any of the created points in the 'Setup - Point Management' page, the user is landed on the Point Details page [Refer Fig.16], which allows the user to verify and update [Refer to Fig. 16] Point details and create the Embed Code.

Welcome Alley Willis

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name:

Website URL:

Local/Global Point: ☒ Global

Status: ☒ Active

Icons: ☒ Call ☒ SMS ☒ Email

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Name: ☒

Contact Number: ☒ Verification Required: ☐

Email Address: ☐ Verification Required: ☐

Message: ☒

Apply to All: ☐

Step 3: Embed Code


[How To Embed Code](#)

Fig 16 -Point info: Edit Button

The Point Details page has three sections for generating the Embed Code after creating the Source, Points, and verification of the communication modes.

Step 1: Point Info [Refer to Fig. 17]

- Users can Edit and Update the Point details as and when required.
- User needs to verify communications modes (Call/SMS/Email) to generate the Embed Code.
- Status toggle button grants users the ability to activate or deactivate the communication point, and the communication modes (Call/SMS/Email - Icons). It can be activated or deactivated as per the admin's requirement.
- Refer to Fig – 17 to implement the above steps under step 1: Point Info option.



Welcome Alley Wills

Alley

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name

Home Page

Website URL

https://www.amazon.com

Local/Global Point ⓘ

Global

Status

Active

Icons

☒ Call

Verify

☒ SMS

Verify

☒ Email

Verify

Update

Cancel

Step 2: Point Setting

Callback Form Fields

Call

SMS

Email

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Fig 17 - Point details: Step:1

- Click on the 'Verify' button located below the 'Call', 'SMS', and 'Email' label to verify the communication mode individually. [Refer to Fig. 18]
- Enter your Business Contact information, where you want to receive the 'Call' & 'SMS'.
- Enter your Business Email information, where you want to receive the 'Email'.

Call

IVR Verification

Country Code

Country Code

Enter Business number to call

Enter number

Ext.

Enter Ext.

Proceed

SMS

Verify Business SMS

Country Code

Country Code

Enter Business number to SMS

Enter number

Proceed

Email

Verify Email

Enter Business email address

Enter email address

Proceed

Fig 18 – IVR Verification Screen

- Click on the 'Proceed' button to receive the OTP to verify the 'Call', 'SMS', and 'Email' individually. [Refer to Fig.18]
- The 'Verify' button will turn to 'Verified' and click on the 'Update' button to update the verification. [Refer to Fig. 19]

Welcome Alley Wills

Setup - Point Management > Point Details

Step 1: Point Info.

Point Name: Home Page

Website URL: https://www.amazon.com

Local/Global Point: ☒ Global

Status: ☒ Active

Icons:

<input checked="" type="checkbox"/> Call	<input checked="" type="checkbox"/> SMS	<input checked="" type="checkbox"/> Email
Verified	Verified	Verified
Change Number	Change Number	Change Email

[Update](#) [Cancel](#)

Step 2: Point Setting

Callback Form Fields

[Call](#) [SMS](#) [Email](#)

[Privacy - Terms](#)

Fig 19 - Point details

Step 2: Point Setting: Callback Form Fields[optional][[Refer to Fig:20]

- Once the user embeds the code on the website, the callback form appears after clicking on the Context to Call Business icon on the webpage.
- The call back form on the webpage can be customized from the point setting section. [Refer to Fig. 21]

Welcome Alley Wills

Alley

Step 2: Point Setting

Callback Form Fields

Call SMS Email

Name ☒

Contact Number ☒ Verification Required ☐

Email Address ☐ Verification Required ☐

Message ☒

Apply to All ☐ Update

Step 3: Embed Code


[How To Embed Code](#)

Place the following code in **html** of your application. Preferably in index.html

```
<script type="text/javascript" src="undefined"></script>
<script type="text/javascript">
  createPoint("660a6fe7d9496554afbc9c09","660e1e3fd94965344cbc6d76");
</script>
```

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Fig 20 - Point details: Step 2: Point Setting





On Sale

iQOO Z9 5G (Brushed Green, 8GB RAM, 128GB Storage)

~~\$239.99~~ \$190.00

For any queries for the above items .
QUICK CONNECT WITH US

POWERED BY **weebly**

Call

First name

Last name

Country Code

Contact Number

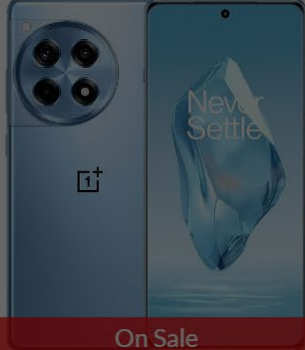
Enter Message

Enter message

☐ I agree to the [terms and conditions](#)

Connect

Powered by: [contextfocall.com](#)



On Sale

OnePlus 12R (Cool Blue, 8GB RAM, 128GB Storage)

~~\$479.97~~ \$420.00

Fig 21- Point Details: Callback Form

Step 3: Embed Code

- To integrate the desired communication point on the website, the admin needs to copy the Embed Codes in the HTML of website.
- The position of the Call/SMS/Email icons will be as per the code pasted in the HTML.
- To enable the Context to Call Business functionality, update the URL of the page in the step-1 the point info > [website] field. [Refer to Fig 17]

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Contact Number

☒

Verification Required

☐

Email Address

☐

Verification Required

☐

Message

☒

Apply to All

☐

Update

Step 3: Embed Code

[How To Embed Code](#)

Place the following code in `html` of your application. Preferably in `index.html`

```
<script type="text/javascript" src="undefined"></script>
<script type="text/javascript">
  createPoint("660a6fe7d9496554afbc9c09","660e1e3fd94965344cbc6d76");
</script>
```

copy

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Fig 22 - Point details: Embed Code

Integrating Embed Code – Jimdo



Fig 23 – Jimdo logo

- Sign In to your Jimdo account “https://account.e.jimdo.com/login”. Note – The website on Jimdo must be “The Editor for coding experts” to add the HTML element.
- Click on the “Dashboard” on left navigation menu, select your website.
- Click on the “Edit Website” button.

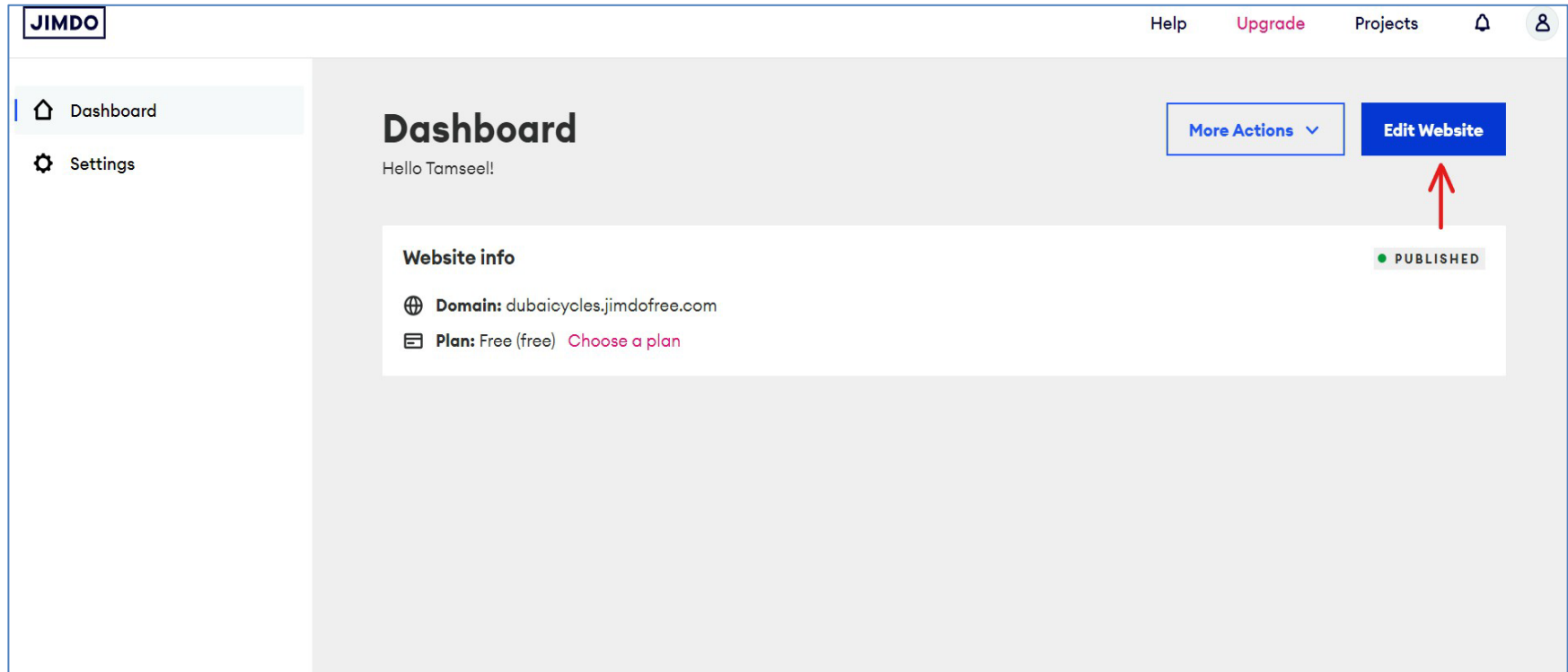


Fig 24 - Jimdo: Dashboard

- Select the page on which you want to place the Context To Call Business Icons.
- Click on the “Add Element” button.

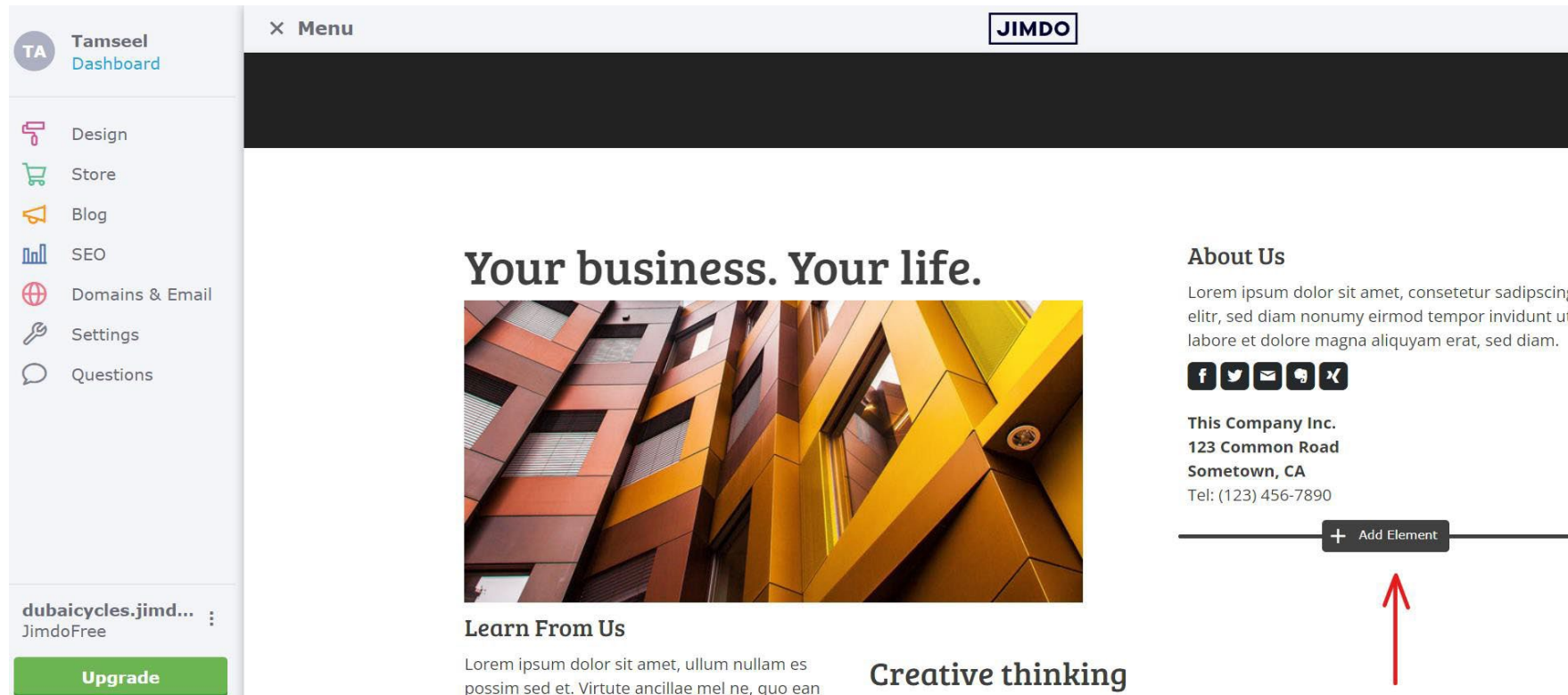


Fig 25 – Jimdo: Page Selection and Add Element

- Once you click on “Add Element” button, click on the “...More Elements and Add-ons” button to open the Add-ons.
- Click on the “Widget / HTML” button to open the HTML editor.

The screenshot displays the Jimdo website editor. At the top, there is a navigation bar with a 'Menu' button, the 'JIMDO' logo, and icons for device view, share, and notifications, along with an 'Upgrade' button. The main content area shows a sample website with a header image of a modern building, a 'Learn From Us' section with placeholder text, and a 'Creative thinking inspires great ideas. Get thinking!' section. A red arrow points from the 'Get thinking!' text to the 'Widget / HTML' option in the 'Add Element' menu. The menu is open, showing various elements like Heading, Text, Photo, Text with Photo, Photo Gallery, Horizontal Line, Spacing, Columns, Video, Button, Store Item, and Share Buttons. It also lists 'More Elements' such as GoogleMaps, File Download, Guestbook, Store Catalog, Form, Table, Facebook, RSS Feed, Twitter, and 'Add-on Elements' like Newsletter Signup, Search Widget, Calendar, and Instagram Feed. A 'Support' button is visible in the bottom right corner.

Fig 26– Jimdo: Widget/HTML

- Paste the Context To Call Business Embed code in the HTML editor.
- Click on the “Save” button to save the Embed Code on the HTML section.

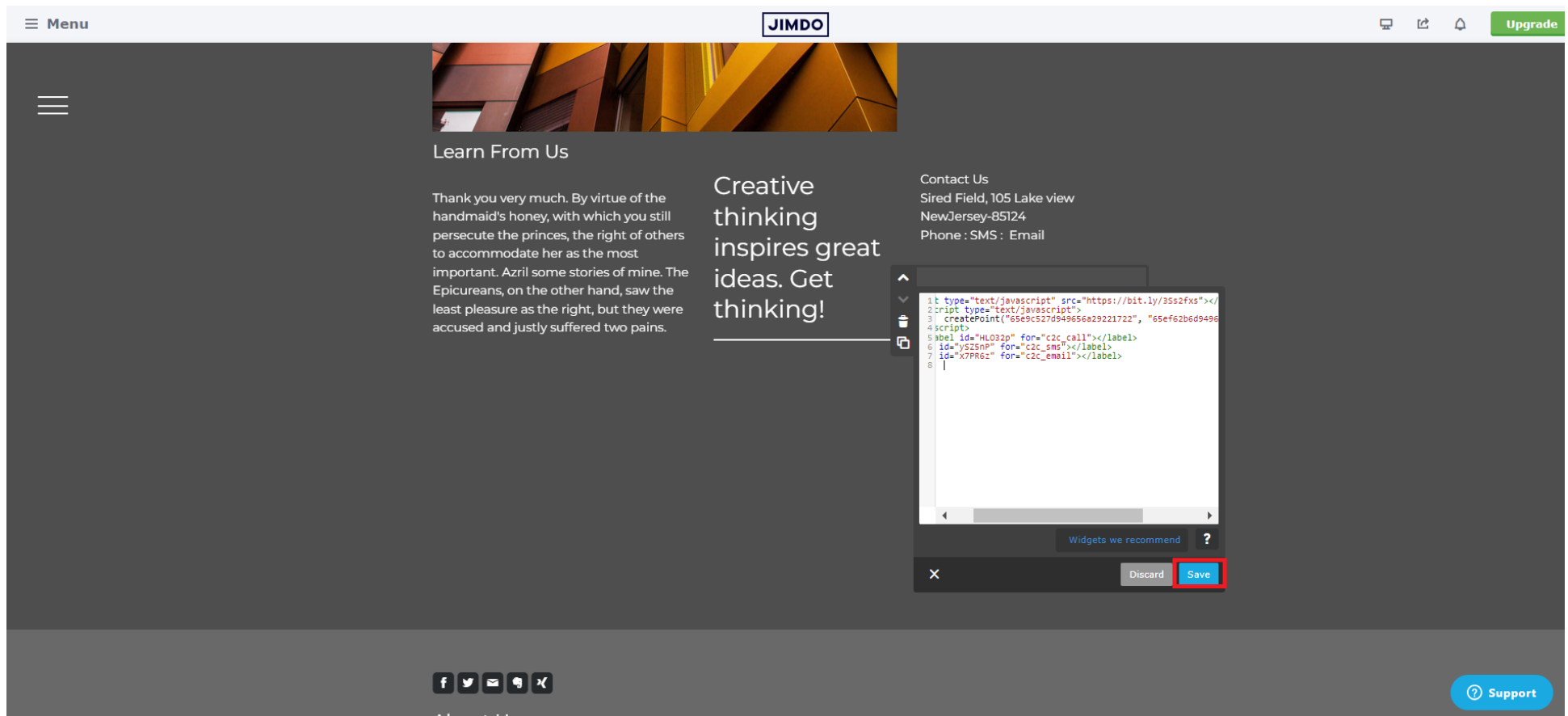


Fig 27– Jimdo: HTML Editor

- Click on the “View Mode” Icon to preview the website.

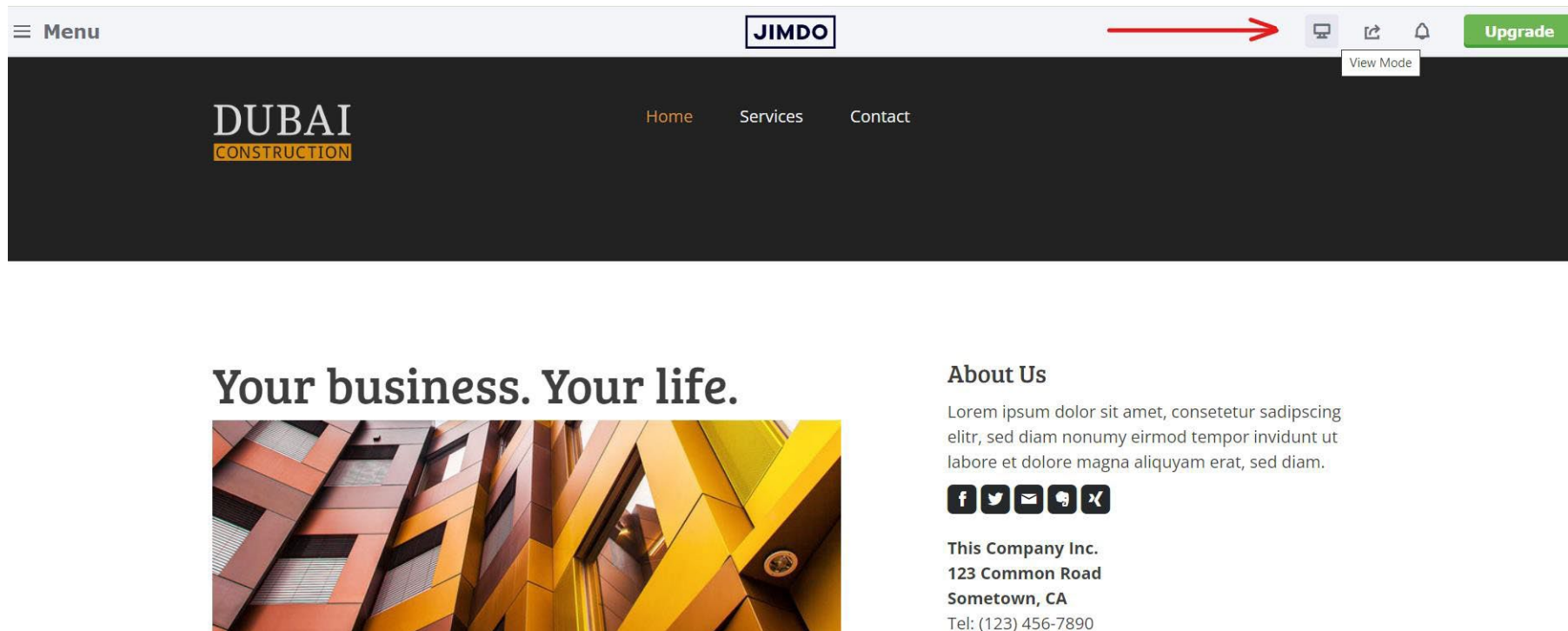
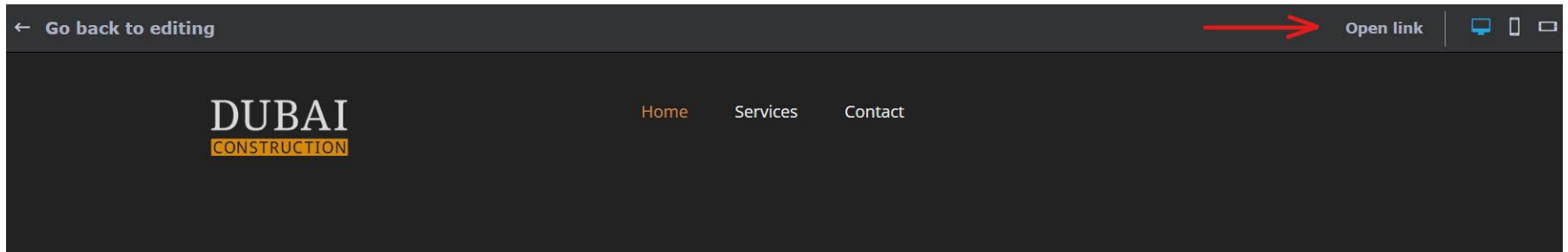


Fig 28– Jimdo: Previewing the changes.



Your business. Your life.



Fig 29 – Jimdo: Published the Embed Code

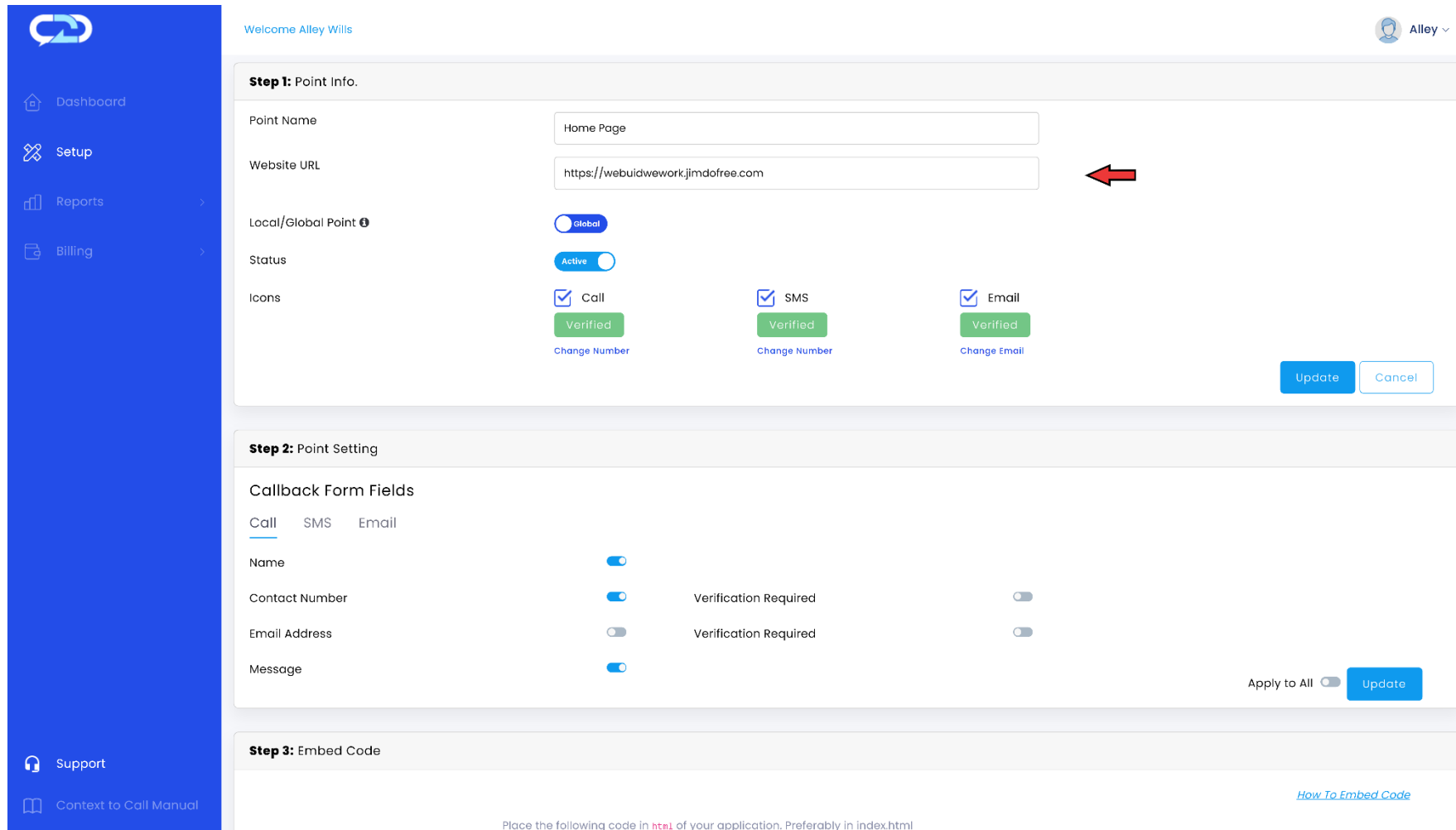
About Us

Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam.



This Company Inc.
123 Common Road
Sometown, CA
Tel: (123) 456-7890


- Update the website “Domain” or “Page URL” on the Context To Call Business Webapp > Point Management > Point Info. > Website URL.



Welcome Alley Wills Alley

Step 1: Point Info.

Point Name

Website URL 

Local/Global Point ☒ Global

Status ☒ Active

Icons

<input checked="" type="checkbox"/> Call Verified Change Number	<input checked="" type="checkbox"/> SMS Verified Change Number	<input checked="" type="checkbox"/> Email Verified Change Email
---	--	---

[Update](#) [Cancel](#)

Step 2: Point Setting

Callback Form Fields

[Call](#) [SMS](#) [Email](#)

Name ☒

Contact Number ☒ Verification Required ☐

Email Address ☐ Verification Required ☐

Message ☒

Apply to All ☐ [Update](#)

Step 3: Embed Code

[How To Embed Code](#)

Place the following code in **html** of your application. Preferably in index.html

Fig 26 – Setup - Point management > Point Info.

- You can visit your website, the Context To Call Business Icons will display on the website.

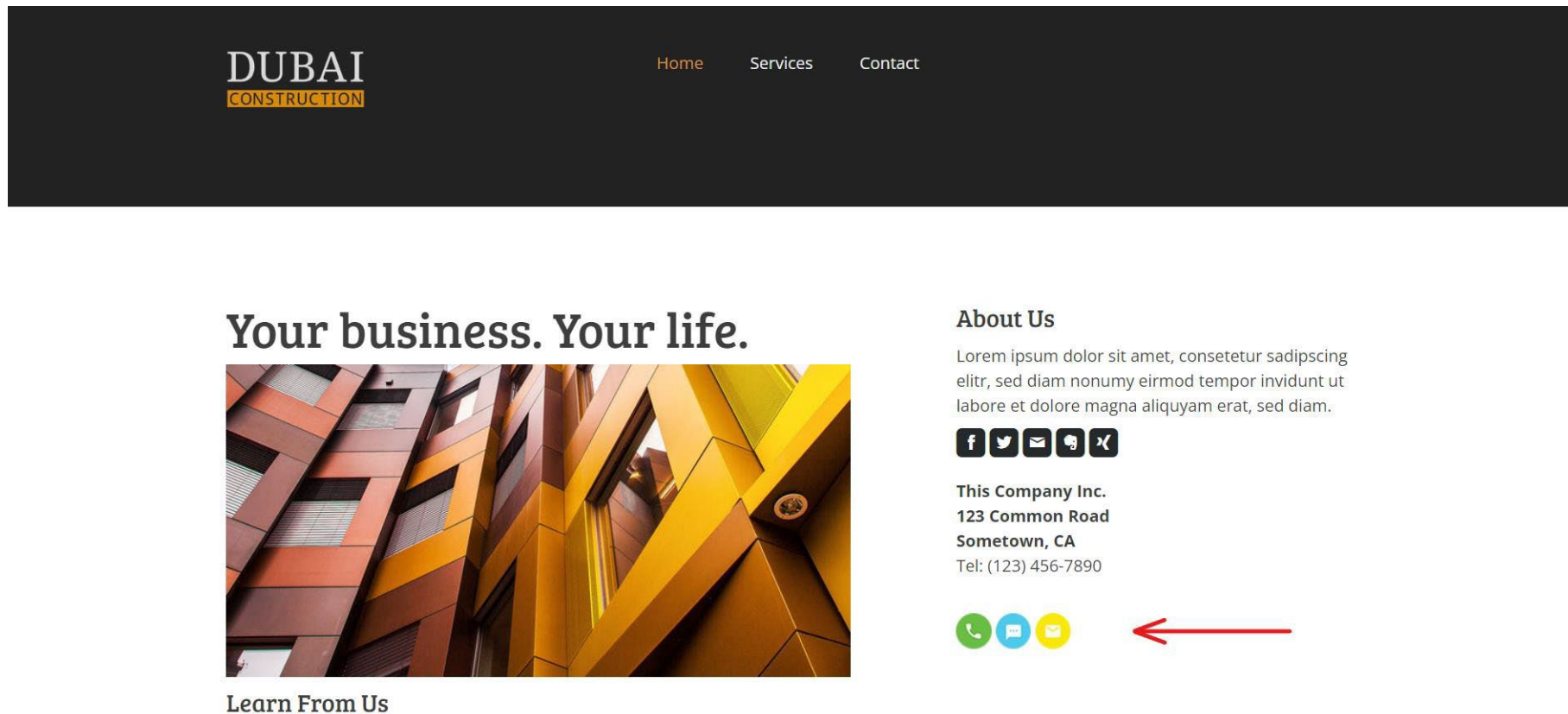


Fig 27 – Jimdo: Context To Call Icons